

## 2024-2025 Tuition and Fee Committee

12/1/2023 Meeting Minutes

- |  |   |  |
|--|---|--|
| <input checked="" type="checkbox"/> Sam Miller     | <input checked="" type="checkbox"/> Emily Giarrette | <input checked="" type="checkbox"/> Brady Proffitt (non-voting)  |
| <input checked="" type="checkbox"/> CJ Mitchell    | <input type="checkbox"/> Sam Cassedy                | <input checked="" type="checkbox"/> Betsy Aspinwall (non-voting) |
| <input checked="" type="checkbox"/> Kia Asberg     | <input type="checkbox"/> Trina Orr                  | <input checked="" type="checkbox"/> Donna Reynolds (non-voting)  |
| <input checked="" type="checkbox"/> Morgan Burnett | <input checked="" type="checkbox"/> Allem Rojas     |  |
| <input checked="" type="checkbox"/> Linda Davis    | <input checked="" type="checkbox"/> Brandon Teague  |  |

Guests:

Topic: Minutes approved as submitted

Topic: Review Student Feedback

- One graduate student who is also a staff member attended a forum
- Survey responses were coming in very slowly at first
  - Email and social media push helped
- Received 2,669 responses
- Results are typical compared to most years
- Would it be helpful in the future to add the ranking of where we are as a percentage compared to other institutions in the system
  - More information in the survey as to the usage or the proposed increases and comparisons
- How do we get the information out better to students
- Have added videos to the survey but completions went down because it took too long to complete the survey
- Social Media live stream has been tried as well but attendance has gone down
- MyWCU Announcements suggested for the next year
- Food quality concerns are typical
  - Food service advisory committee meets monthly
- Do receive written student complaints about dining and they are always forwarded and receive a response
  - Aramark is very responsive
- Comments are shared with departments
- Co-chairs are required to sign a form attesting to the process for collecting and sharing feedback
- Noble is not owned by the University so requirements for rates are different
  - This was not shared in the survey
  - Rates are reviewed every year and are based on amenities
  - Will eventually take down Albright, Benton, Reynolds, Robertson, and Buchanan

Topic: Review Proposals and Vote

- Trina Orr was unable to attend due to other obligations, submitted a ballot via proxy if the committee would like to accept
- Residence Hall Room Rates
  - No Discussion

- Yay - 9 | Nay - 0 | Abstain - 0
- Meal Plan Proposal
  - With inflation keeping the rates where they are was good
  - Yay - 9 | Nay - 0 | Abstain - 0
- Parking Fee Proposal
  - Can we put another parking lot somewhere?
  - Spaces are ok but lots are not in a convenient location. Would more CatTran's be helpful?
  - Desire is to make the central part of campus very walkable
  - Have unable to get Uber or Lyft in the area
  - Yay - 9 | Nay - 0 | Abstain - 0
- Transportation Fee Proposal
  - Yay - 9 | Nay - 0 | Abstain - 0
- Athletic Fee
  - Yay - 9 | Nay - 0 | Abstain - 0
- Athletic Facility Debt Service
  - Clarify that there was no change in the Debt Service last year
  - Yay - 9 | Nay - 0 | Abstain - 0
- Honors College Program Fee
  - Reason for increase?
    - Help finance student staff wages and programming
  - Yay - 9 | Nay - 0 | Abstain - 0