**HEALTH AND SAFETY PROTOCOLS FOR DULCIMER U WINTER WEEKEND**

Hello everyone! We are looking forward to seeing you January 6-9, 2022 for Winter Weekend at the Lambuth Inn at Lake Junaluska.

WCU is committed to making our event both safe and comfortable for all attendees. We will adhere to NC State COVID-19 guidelines as well as any Lake Junaluska and Haywood County requirements in effect at the time of the event.

Masks will always be welcome even if not specifically required. At present, masks are not required inside non-governmental buildings. No proof of vaccination will be needed. We will do our best to keep you informed of any changes as they occur.

Below is Lake Junaluska's Health and Safety Guidelines. Please feel free to reach out to Bobby Hensley, [hensley@wcu.edu](mailto:hensley@wcu.edu) with any questions.

We look forward to seeing you soon!

**[Visit our Dulcimer U page to register for Winter Weekend](https://40330.thankyou4caring.org/page.redir?target=https%3a%2f%2fwww.wcu.edu%2fengage%2fprofessional-enrichment%2fconferences-and-community-classes%2fdulcimer-u%2fwinter-weekend%2findex.aspx&srcid=3069&srctid=1&erid=7761334&trid=c2d61ed7-3726-4f68-b6c8-c0a0db7201b7" \t "_blank)**

**Health & Safety During Your Stay**Updated Aug. 16, 2021The health, safety and welfare of our guests and staff is of utmost importance. During this time of heightened public health concern, Lake Junaluska has implemented enhanced cleaning and sanitation processes pursuant to guidelines from the Centers for Disease Control and other leading health and industry experts.In alignment with recommendations from the N.C. Department of Health and Human Services, Lake Junaluska recommends wearing face masks indoors in all public settings. Please also be aware that the recent increase in group gatherings, catering, banquets, and events along with the nationwide staffing shortage in the hospitality industry has led to longer wait times for assistance. In addition, Lake Junaluska is not currently providing in-room housekeeping services during guests' stays. We are doing our best to accommodate guest needs and exceed expectations. Thank you for your patience!Lake Junaluska also offers a variety of meeting spaces and venues including outdoor spaces like our open-air gym and lakeside deck that allow for social distancing as well as many meeting room set-ups to make sure your group can gather safely while they're here.

***What You Can Expect During Your Stay***

**Sanitation and Cleaning**

· Hospital-grade sanitizers will be used to disinfect your room.

· In lobbies and public areas, sanitation technicians will sanitize and clean all high-touch points such as door handles and elevator buttons.

· Hard surfaces at the front desk will be sanitized continually throughout the day.

· Hand sanitizer will be available at the front desk and main entrance of The Terrace Hotel and Lambuth Inn, as well as at all Lake Junaluska guest service areas.

**Ventilation**

· The majority of guest rooms at Lake Junaluska, including all guest rooms in The Terrace Hotel, are equipped with decentralized air conditioning and heating systems.

· The windows of every guest room at Lake Junaluska can be opened for added air circulation.

**Check-In**

· Plexiglass screens are in place at The Terrace front desk, Lambuth Inn front desk and other customer service counters at Lake Junaluska.

· Room key cards will be sanitized before you receive them.