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# WCU TRAVEL CARD USER'S GUIDE

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April 11, 2023  
WCU  
Purchasing Department

**WCU PURCHASING TRAVEL CARD (T CARD) USER'S GUIDE**

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## **1.0 OVERVIEW OF THE TRAVEL PURCHASING CARD (Travel CARD) PROGRAM:**

### 1.1 Purpose of the card

The WCU Travel Card is a corporate Visa credit card in which the *liability rests with the University instead of the individual cardholder*. (This is different from the American Express travel card, in which the liability is solely the cardholder's.) The Travel Card is issued to an employee, empowering this person to make travel arrangements on behalf of the University. This program has been established to allow rapid purchase travel requirements and services while simultaneously reducing paperwork and handling costs associated with the small purchase process.

Under no circumstances may this Visa card be used for personal purchases and may not be used to the personal benefit or gain of a cardholder such as the receipt of vendor rebates, coupons, or customer rewards.

### 1.2 Cardholder benefits, costs and requirements

- Travel Arrangements are simpler
- Complete transaction reporting is provided monthly to the cardholder electronically in the form of a downloadable/printable bank statement. Vendor information becomes easier to research and locate.
- Each Travel Card is tied to a WCU departmental Banner budget code (FOAP). Each transaction will default to a single FOAP but can be changed during the monthly reallocation period.

NOTE: NO Foundation purchases allowed on Travel Card.

- There is currently no fee associated with the program.
- The cardholder is responsible for obtaining priced, itemized receipts and/or invoices for each card transaction. These are to be submitted to the Travel Card Manager in the Purchasing Department along with their signed statement printed from the Works System on a monthly basis. The cardholder/reconciler is required to perform a monthly on-line review and reconciliation of all new purchases. Each cardholder's account is also reviewed and approved by a higher authority (normally at the department or division level).

### 1.3 University benefits, costs, and requirements

- The number of forms used and data entry is reduced.
- Fewer invoices and checks are processed.
- There is an opportunity to reduce the need for reimbursements.
- The University has the ability to block specific categories of vendors (cash advances, liquor purchases, etc.) This provides increased security of purchases over the existing small purchase/check request process.
- Vendor relations are improved as vendors are paid quicker.
- The University is required to provide a process to upload T-Card charges into Banner on a monthly basis, around the 20<sup>th</sup> of each month.
- The University is committed to providing an on-going audit of purchases to insure a high degree of confidence in the system.

### 1.4 Vendor benefits, costs, and requirements

- The bank will pay the vendor two to three working days after the vendor processes the purchase.
- The vendor has a higher level of confidence in the Visa name (and the protection the vendor has when accepting the card) which encourages vendors to make sales that would not be made if a purchase order were presented.
- The P-Card process eliminates vendor invoicing and the vendor's accounts receivable process.
- Every transaction made using the T-Card carries a fee that the vendor must pay to the credit card network. This is what finances the credit card industry, and the process is basically the same for all credit cards.

## **2.0 WHERE TO GET HELP:**

### 2.1 The bank

We have an agreement with Bank of America for Visa card services. To report a lost or stolen card, billing questions, or any customer service questions in general, **call Purchasing at 227-7203 first or email [tcard@email.wcu.edu](mailto:tcard@email.wcu.edu)**. If after WCU business hours, **call Bank of America at 1-888-449-2273** where help is available 24 hours a day. If it is necessary to call Bank of America directly, such as to report a lost or stolen card, you are also required to contact the Purchasing Office at 227-7203 as soon as possible. To dispute a transaction on your statement, please refer to Section 5 of this guide.

## 2.2 University names and addresses

The University provides support and assistance to cardholders and departments in the distribution and processing of new card applications. We process all changes in cardholder information, schedule training, update all documentation and audit all aspects of the program. Please contact our Travel Auditor for assistance.

WCU Purchasing Department  
301 HF Robinson Building  
828-227-7203 fax 828-227-7444

## 3.0 CARDHOLDER POLICIES AND PROCEDURES:

### 3.1 Obtaining a card

Travel Cards may be issued to permanent WCU faculty or staff who has been authorized by their university department head to purchase travel services **(Exceptions can be made in some cases, please contact Travel Card Manager for details)**. Training will be required for each Cardholder and Reconciler. The names of the University and the cardholder both appear on the card. The bank currently does not charge for the issuance of a card; however, low usage cards will be reviewed regularly. The Travel Card carries corporate liability and does not affect your personal liability in any way. Cardholders are required to sign a card user agreement.

Enrollment forms can be found on the Purchasing Home Page at

<https://www.wcu.edu/discover/campus-services-and-operations/purchasing-department/index.aspx>

### 3.2 Keeping your card secure

**ALWAYS KEEP YOUR CARD IN A SECURE PLACE.** Treat it like cash. Paperwork should also be kept secure and not discarded in the trash. Cardholders should monitor their charges regularly for vendor errors and fraudulent charges. Any concerns should be reported to the Travel Card Manager immediately.

### 3.3 Limitations of transaction amounts

Most Travel Cards are set at the monthly limit of \$25,000.

However, this limit can either be increased or decreased at the request of the card holder and the approval of the department head. The maximum single transaction limit allowed per memo from the State Purchasing Officer, is \$25,000. Any Single Travel Transaction over \$25,000 must be approved by Purchase and Contract in Raleigh. Please contact Purchasing 828-227-7203 for instructions.

Cardholders are reminded that splitting transactions in order to remain within the established purchase limit per transaction is prohibited and doing so may result in loss of T-Card privileges and/or disciplinary action up to and including termination of employment. **If you split or make any transaction over the \$25,000 limit your Travel p-card will be suspended for 30 business days.**

### 3.4 Limitations of Vendors

All vendors accepting VISA cards are registered with their bank under a specific Merchant Category Code (MCC) identifying the type of business they are (e.g., Airlines, motel, hotel, taxi, parking, gasoline, baggage). The University has blocked all categories deemed inappropriate for WCU use such as Entertainment categories, ABC stores, off-track betting, cash, etc.

Your Travel Card cannot be used to purchase from vendors that fall under a blocked category on the MCC list. If your card is not accepted by a particular vendor, please contact the **Purchasing at 227-7203** within 48 hours. The P-Card staff will contact the bank to determine why the charge was denied and what can be done to rectify the problem.

Transactions are monitored on a daily basis by the T-Card Manager for possible misuse and abuse of the card or fraudulent charges.

### 3.5 Additional card limitations

The Travel Card must be used **ONLY** by the named cardholder. There are **NO** departmental cards and **NO SHARING**. All card spending must adhere to state and university purchasing guidelines. **REGISTRATIONS for students is allowed on the travel card provided that the card holder makes the arrangements and provides all required back up documentation**

All purchases must follow State, University and Card policies and procedures, and must strictly adhere to funding authorities. Some funds are more restrictive and may not allow certain purchases. Purchases from grant funds must adhere to all Contracts, Grants, and other agency guidelines. It is the cardholder's responsibility to be aware of the rules and guidelines applicable to each grant fund.

### 3.6 Changing card limits and updating cardholder information.

To change the limits on your card, add fund, delete fund etc., complete an Account Maintenance Request form found on the Purchasing Home Page at <https://www.wcu.edu/discover/campus-services-and-operations/purchasing-department/index.aspx> and forward original to the T Card Manager. All such requests **MUST** have department head approval.

### 3.7 Additional purchasing guidelines

It is the cardholder's responsibility to ensure that purchases are made only from legitimate companies. The vendor may or may not appear on the WCU Vendor file. If you have any questions about the legitimacy of a vendor or individual **DO NOT PROVIDE YOUR CARD NUMBER.**

The cardholder is responsible for purchases made that commit the University, and is therefore responsible for determining the legitimacy of the purchase and the selection of the vendor.

The Travel Card is strictly for University travel business. Purchases must be for the use and benefit of the University. **NO** personal purchases allowed. The Travel Card may not be used to the personal benefit or gain of a cardholder such as the receipt of vendor rebates, coupons, or customer rewards. Intentional misuse or abuse of the P-Card may result in the immediate revocation of privileges, and may be cause for disciplinary action up to and including termination of employment.

#### 3.7.1 Using the Internet (WWW)

Many companies are beginning to offer the option of making purchases via the web. The University does allow on-line purchases. However, be sure that the website you are using is secure [look for https in the URL or a closed lock at the bottom of your screen] before providing your card number and that the vendor will provide you the required priced, itemized receipt or order confirmation.

### 3.8 Automatic renewal of the card

A new Travel Card will be issued to you once you complete the Travel Card training session and sign the card user agreement. Once you have the card nothing else will be required by you to continue using the Travel P-Card from year to year. Do not forget that each card is tied to departmental budget codes/funds. If the departmental fund number(s) change or fund(s) are added, fill out the P-Card account maintenance form from the T Card website <https://www.wcu.edu/discover/campus-services-and-operations/purchasing-department/index.aspx> and forward to the T-Card Manager at [nicholson@email.wcu.edu](mailto:nicholson@email.wcu.edu) listing the new fund number(s) with the department head approval. Fund changes can be made without re-issuing the card.



### 3.9 Termination of Employment

Your card remains the property of Western Carolina University and must be surrendered immediately upon termination of employment or upon the request of either your supervisor or the T-Card staff.

### 3.10 Extended Leave of Absence

A cardholder who will be taking an extended leave of absence (6 weeks or more) must turn in his/her T-Card to the T-Card Manager prior to leaving. The card will held until the employee returns to work.

### 3.11 Transfer to another department

If the cardholder transfers to another department, the old card must be closed out immediately and returned to the Travel Card Manager. If a cardholder needs a card after transferring departments, a new card reflecting the new department's Banner budget code must be issued. A new Travel Card application form approved by the new department head is required. You will not be required to attend another Travel Card training session. It is the cardholder's and reconciler's responsibility to inform the Travel Card staff when a cardholder or reconciler has changed departments.

### 3.12 Inactive Accounts (Cards)

To protect the security of the program, any Travel Card that has **NOT** been used for twelve (12) months is subject to cancellation. The cardholder will be contacted to ensure he/she still possesses the card and to see if any exceptions may be made based on appeal by the cardholder.

#### **4.0 HOW TO USE THE TRAVEL CARD:**

Purchasing with the card does not change the rules and regulations required by the University or by your internal departmental procedures. The card is merely another means of payment. You must obtain an itemized receipt with pricing for every purchase made.

Please remember that the cardholder is the only person authorized to make purchases using the card. Giving your card or card number to another person or using someone else's card may result in disciplinary action including but not limited to revocation of Travel Card privileges and/or termination of employment.

##### 4.1 Purchases in person

- a. You should follow the proper internal procedures set up specific to your department for determining that a purchase is required and authorized.
- b. Determine whether the Travel Card is the most appropriate tool to use for the purchase (restricted item, over the card's single transaction limit, etc.).
- c. Obtain a priced, itemized receipt at the time of purchase or pickup. All original receipts and other paperwork must be forwarded each month with an approved T-Card statement to Purchasing as part of the reconciliation process.

##### 4.2 Phone

- a. When you call, state that you are calling from Western Carolina University and that you will be making your purchase on a Visa purchasing (credit) card.
- b. Make sure you give the BILL TO address: 301 H.F. Robinson Building Cullowhee, NC 28723
- c. Request that an itemized receipt that shows DOLLAR AMOUNTS be sent with the purchase.

##### 4.3 RETURNS, CREDITS

Travel arrangements purchased with the Travel Card will periodically need to be cancelled for one reason or another. A few tips to make the process easier:

**DO NOT** accept cash or cash equivalents (e.g. gift cards) for any returns or cancellations. If you used your Travel Card to make the purchase, be sure to have a credit for any return applied to your card. You will need a copy of the credit memo for your records and documentation.

#### 4.4 Food Purchases

NO MEALS for staff are allowed on the Travel Card. Staff must comply with the University Travel Policy.

NO MEALS for university guest such as interviewees, guest speakers or donors.

NO FOOD purchases (Such as snacks, soda, water etc.) are allowed on the Travel P-Card.

**Meals for students are** allowed on the Travel P-Card. A list of the students names and the event must accompany the receipt for meals purchased.

#### **5.0 DISPUTED TRANSACTION:**

##### 5.1 Dispute of statement items

Purchases appearing on the monthly statement from the bank may be disputed up to thirty days from the date of the statement.

If a charge is not recognized by the cardholder or some other problem arises, the first step is to contact the vendor for information regarding the charge. Contacting the vendor saves time and usually solves most issues.

If you are not satisfied with the outcome from the vendor, contact the Travel P-Card Manager at 828- 227-7203 to begin the dispute process. You will be asked to complete the **CUSTOMER STATEMENT OF DISPUTED ITEM with Bank of America**. They will research the discrepancy and credit will be issued if, in fact, the charge is not valid. Research by the bank usually takes 3-4 weeks. If a credit is issued, it will not occur until the investigation is completed. You will need to notify the T-Card Manager if any update to the situation has occurred.

##### 5.2 Dispute with supplier

If you have a supplier dispute and are unable to obtain satisfaction from the vendor please notify Bank of America at 888-449-2273 within thirty (30) days of the statement date. You will be required to describe the problem and all of the efforts you have made in attempting to resolve it.

Bank of America will assist you in every way possible. If you are unsatisfied with the outcome, please contact the T-Card Manager.

## 6.0 RECONCILIATION PROCEDURES:

Reconciliation of purchases by the cardholder/reconciler is the final step in the Travel Card process. It is also one of the most important steps because this is where the cardholder verifies the legitimacy of the purchase and provides itemization and pricing of all items purchased. The statement cycle ends on the tenth (10<sup>th</sup>) of each month, and cardholders may print statements from the Works system after all reallocations have been completed around the 13<sup>th</sup> of each month when notified by the Works system a statement is ready for download. On-line reconciling/ reallocation of funds/accounts are generally available thru the 18<sup>th</sup> of each month. Cardholders/reconcilers must have made all changes to the fund and account numbers before this date or the charges will be made against the default fund and account.

Approved cardholder statements with all documentation are due to the T-Card Office (Purchasing) on or before the 1<sup>st</sup> of the month following the close of the billing cycle. If any statement is not received by the due date the individual card is subject to suspension. *See section 8.2.4 Delinquent Statements.*

**Timely reconciliation and responsible purchasing are the only ways to keep a card. The reconciliation package (approved statement, priced, itemized, original receipts) must be IN Purchasing by the 1<sup>st</sup> of each month following the close of the billing cycle.**

### 6.1 Documentation provided by the bank

Each month the bank provides documentation on card activity. Bank of America provides an electronic feed on a monthly basis, which transmits all transactions posted for the previous monthly cycle from the 11<sup>th</sup> thru the 10<sup>th</sup>. Each cardholder statement is available for downloading/printing from the bank by the 12<sup>th</sup> or 13<sup>th</sup> of each month.

### 6.2 Information in the WCU database

The electronic feed from the bank is used for three purposes. Successful receipt of the feed is critical to the continuation of the T-Card program.

- a. First, the financial data is used to build files that reconcile the overall charges to the University. These charges are checked for accuracy on a monthly basis. At the end of each billing cycle, the individual Banner budget codes applied to the transactions are debited for the billed amount. Remittance is made to the bank based on these charges.
- b. Second, the reconciliation procedure, which the cardholders and reconcilers use to verify all card purchases, is updated on Bank of America 24-48 hours after purchase has been made. The T-Card program allows cardholders and/or reconcilers to modify funds, and account codes monthly.

6.3 On-line reconciliation via the Web (Works System)

Cardholders are required to review and validate purchases on a monthly basis. Reconcilers are required to approve all purchases on-line. Continued failure to reconcile transactions on-line may result in revocation of T-Card privileges.

Specific instructions for navigating through the reconciliation process on the web are provided in a separate document and are available from the T-Card website, T-Card training guide. The primary responsibility for insuring integrity of the T-Card program rests with the cardholder and departmental reconciler.

6.4 Documentation and Review

Original, priced, itemized invoices/receipts are required for each T-Card transaction and must be attached in transaction order behind a monthly credit card statement. These receipts are used to describe what was purchased, to verify transaction amounts, and to document the business purpose served by the purchase.

Itemized invoices/receipts must provide the following details:

- Vendor
- Description of item(s) and quantity
- Unit price
- Extended price
- Total transaction amount

**FAILURE TO PROVIDE A RECEIPT AS REQUIRED WILL RESULT IN THIS AMOUNT BEING DEDUCTED FROM THE CARDHOLDER'S PAYROLL CHECK.**

If a vendor's invoice/receipt only lists a part number, the cardholder is responsible for including descriptive information and/or writing a brief description beside the part number so that anyone reviewing the documentation will know what it was the cardholder purchased.

Documentation for registrations should include a registration form, pamphlet, brochure, or printed materials from the internet that describes who is attending, what the conference is, where/location, dates of conference, and how all registration fees were derived.

6.5 Cardholder responsibilities

Transaction data will be available to review and approve on-line in Works. Fund and account code changes can be made during the reallocation period (12<sup>th</sup>/13<sup>th</sup> thru 18<sup>th</sup>) or any time after the transaction posts to the Works System but **MUST** be made by the 18<sup>th</sup>. Cardholders must communicate with their departmental reconcilers if they need the reconciler to make any changes.

The cardholder should contact the vendor to resolve any discrepancies when possible. Any fraudulent charges should be reported immediately to the T-Card Manager to begin the dispute process.

The cardholder must do the following:

- Approve each transaction on-line in Works
- Print a copy of the monthly statement when prompted by an email from the Works program after close of the monthly cycle (on or around the 13<sup>th</sup>)
- Review and approve all charges on the monthly statement to determine that the charges are correct.
- Reconcile the monthly statement with receipts. There should be an original, priced receipt for every transaction. The total showing on the receipt should match the transaction amount printed on the cardholder's statement to within a \$1.00 difference only.
- Put itemized receipts in order as listed on the statement.
- Tape small receipts on letter size paper. **DO NOT** cover detailed information with tape.
- Attach one copy and the original of any shiny receipts (printed on slick, thermal type paper) in case original is smudged during processing.
- Sign & Date statement and forward to your reconciler by the 18<sup>th</sup> of the month.
- Submit all receipts to their reconciler as soon as possible after a purchase is made but no later than the 20<sup>th</sup> of the month.
- Approve and sign statement after reconciler has completed the reconciliation process.

#### 6.6 Reconciler responsibilities

- Must review and approve each transaction on cardholder's account on-line in Works by the 18<sup>th</sup> of the month. Recommend doing this on a routine bases during the month to reduce workload at end of monthly cycle.

- Complete all fund or account reallocations during the reallocation period (12<sup>th</sup>/13<sup>th</sup> – 18<sup>th</sup>) or when notified by email
- Review the cardholder's statement and receipts to ensure they are in compliance with T-Card policies and procedures.
- Assure all receipts are itemized with pricing for every transaction and organized in transaction order as they appear on the cardholder's statement.
- Make copies to be maintained by the department according to record retention guidelines.
- Report any unusual cardholder spending or discrepancies to the T-Card Manager to investigate.
- Assure cardholder's signature and date are on statement and verify transactions.
- Sign & date statement, obtain Department Head's signature and date on statement and forward to Purchasing by the 1<sup>st</sup> of the month.

Note: The department head must countersign and date his/her approval of the statement. Also, in the case where a departmental reconciler reports directly to the cardholder as in when a Director/Dept. Head has a card, the cardholder's superior or someone at the division level should be appointed to sign off on the cardholder's purchases. In this case the statement would require three (3) signatures: 1) cardholder; 2) reconciler; and 3) superior/division level. If you are not sure how to resolve your situation, please contact the P-Card staff for guidance.

### 6.7 Travel Card Administrator responsibilities

The WCU Travel Card staff, in Purchasing, is responsible to:

- Enforce Travel Card policies and procedures and provide Travel Card participants updates as needed.
- Review transactions and receipts for compliance with State Purchasing and WCU Card rules and regulations.
- Receive signed statements for all cardholders with activity for the month. Audit for completeness and adequacy of receipts documentation.

- Prepare and process the WCU bank statement for audit on a monthly basis.
- Provide system support and assistance and act as bank liaison for cardholders and reconcilers; for example, when a transaction is declined.
- Cancel cards or suspend cards to enforce policy.
- Process new and replacement cards and updates works system with changes
- Download and verify the Banner feed report with WCU bank statement monthly.
- Maintain access privileges for the Travel P-Card System.
- Provide Travel Card training and assures training material is complete and up to date
- Maintains a thorough knowledge of the Works system and any updates to the system by Bank of America.

#### **7.0 RECORDS RETENTION NOTICE:**

- Statements and receipts are to be sent to the Travel Card Office each cycle. These original documents will be archived for a period of seven (7) years in the Purchasing Archives.
- Cardholders are responsible for retaining copies of documentation to make sure the Travel Card Office has received all backup and to complete an adequate audit cycle, which the Internal Auditors recommend to be three (3) years.
- These files are to be kept secure and confidential as card account numbers may be visible.
- All discarded T-Card documentation must be destroyed by shredding to protect sensitive information.

#### **8.0 COMPLIANCE:**

The delegation of authority to purchase goods using the Travel Card is a privilege that automatically ceases upon separation from the University or upon reassignment to another department. *WCU Purchasing reserves the right to*



***revoke and cancel any Travel Card(s) for failure to comply with the policies and procedures of the program. WCU Purchasing further reserves the right to evaluate the seriousness of any violation and may allow the department to provide an explanation, which may be used as the determining factor to whether card privileges continue or not. WCU Purchasing has the right to exercise appropriate action as deemed necessary.***

### 8.1 Cause for employee suspension/termination

Fraudulent or willful misuse of the card, including willful use of the card to make personal purchases even if you intend to reimburse the University, may result in disciplinary action, up to and including termination of employment.

### 8.2 Cause to suspend or cancel Travel Cards

Travel P-Cards may be suspended or cancelled if any of the following occur:

- a. Fraud or personal use
- b. A pattern of violation of WCU Purchasing and T-Card policies is documented, such as:
  - Splitting orders to avoid dollar limitations
  - Noncompliance with Purchasing and Travel policies and procedures
  - Delinquent statements
  - Incomplete statements/documentation
  - Misuse of funds
  - Unauthorized expenses or use of card
- c. A card is determined to be of no use to the cardholder
  - A quarterly report is used to identify cards having no activity for a 12-month term
  - The Travel Card Office will contact the cardholder to make sure he/she still has the card and to justify keeping the card account open

Cardholders and Reconcilers will be required to attend Travel Card training upon accumulation of three (3) or more violations from any of the categories listed above during a six-month period. The card may be placed in a hold status until attendance at a class is documented.

Willful misuse of the card or inappropriate expenditures may be cause for immediate cancellation of your card privileges and/or disciplinary action.

Using someone else's card, allowing others to use your card, and failing to secure your card are not allowed and may be cause for card cancellation and/or disciplinary action.

Recurring abuse of the card is cause to place the card account in a hold status until a review can be conducted. Card abuse may be reason to cancel cards at the discretion of the WCU Purchasing Department. Notice of card cancellation for any reason will be prepared by the Travel Card Manager and sent to the **Associate Vice Chancellor for Fiscal Affairs** who makes the final determination and sends the cancellation notice to the cardholder, reconciler, and department head.

#### 8.2.1 Personal use

The Travel Card is **NOT** to be used for personal purchases under any circumstances, even if you intend to pay the University back. ***Intentional abuse of the card is cause for immediate cancellation of card privileges and may be cause for termination of employment.*** Unintentional use as determined by the Travel Card Manager will be handled on a case-by-case basis. A repeated offense, unintentional or otherwise, is cause for card cancellation and/or disciplinary action.

#### 8.2.2 Splitting transactions to circumvent transaction limits

This is based on the total order to a single vendor. The order cannot be “split” or divided into multiple smaller dollar orders.

Cardholders are reminded that splitting transactions in order to remain within the established purchase limit per transaction is prohibited and doing so may result in loss of Travel Card privileges and/or disciplinary action up to and including termination of employment. **The single transaction limit of \$25,000 for travel is per vendor, per month. If you split or make any transaction over the \$25,000 limit your p-card will be suspended for 30 business days.**

#### 8.2.3 Delinquent Statements

Approved card statements with all documentation are to be **IN** Purchasing by the 1<sup>st</sup> of each month following the close of the billing cycle which is the 10<sup>th</sup> of each month. If any statement is not received by the due date the cardholder will receive a notice via email. If the statement is not received by the due date, the card will be suspended and the cardholder will be notified of the suspension. **The cardholders P-Card will be reinstated once the statement and all receipts/invoices are received in Purchasing.**

*Extenuating circumstances may be considered on a case-by-case basis by the Travel P-Card Manager upon receipt of a written (or emailed) explanation. Request for an extension must be made*

*prior to the 1<sup>st</sup> of the month following the close of the billing cycle and does not guarantee approval.*

#### 8.2.4 Incomplete statements and/or documentation

Statements are considered to be incomplete for any of the following reasons: missing signatures, initials, missing invoices/receipts, missing prices or descriptions, or receipt totals do not match transaction totals to within \$1.00.

Through email, phone, and/or fax, every effort is made to give the cardholder opportunity to provide incomplete information. However, cardholders who do not comply with our request for items/information after two notices will have their single transaction limit reduced to \$1.00. Once the required documentation is provided to the Travel P-Card Manager, the cardholder's designated spending level will be reinstated at the close of that current billing cycle.

#### 8.2.5 Misuse of funds or use of invalid account codes

State, Grant (currently not allowed without approval) and some Special funds are allowed for travel T-Card purchases. The Travel Card does not change how you make travel arrangements, but how you pay for it. It is the cardholder's responsibility to be aware of the rules and guidelines applicable to each account.

#### 8.2.6 Unauthorized expense

Below are examples of authorized and unauthorized Travel Card transactions, which are reviewed during training classes. The Travel Card cannot be used for items listed on the unauthorized transactions list.

##### **Authorized Transactions**

- Registrations (All WCU Travel policies apply)
- Hotel/ Motel Reservations
- Airline, rail, bus tickets
- Baggage fees
- Rental Cars not reserved through Facilities Management agreement with Enterprise.
- Gasoline for rental cars
- Parking fees
- Taxi
- Meals for students only. (Meals for students can be in a restaurant)

(All purchases must be within spending limits!)

### **Unauthorized Transactions**

- **NO employee meals**
- **NO Purchases over designated spending limits**
- **NO Split ticket purchases to circumvent the single purchase limit**
- **NO Purchases for personal use**
- **NO Entertainment**
- **NO Cash Advances**
- **NO Gifts**
- **NO Contributions**
- **NO Flowers**
- **NO Gift Certificates or Gift Cards, Prizes or Awards**
- **NO Alcohol**

#### 8.2.7 Travel violations

The Travel Card can be used to pay registration fees. The Travel Card **CANNOT** be used for employee meals.

All WCU Travel policies and procedures apply. The WCU Travel policies and procedures may be accessed at <http://admfin.wcu.edu/control/travl.htm> .

### **9.0 CARD REINSTATEMENT POLICY:**

Before consideration can be given to reinstate a Travel Card that has been cancelled due to any compliance issues, the following objectives must be met:

1. Cancellation period is a minimum of one-two billing cycles.
2. All delinquent statements and/or documentation must be turned into the Travel Card Manager.
3. The cardholder will be required to re-apply by submitting a new T-Card application that has been approved by his/her Department Head. The application must be accompanied by a memo from the Department Head explaining the steps that have been taken to prevent this situation from happening in the future.
4. The WCU Purchasing Department, the cardholder, or the Department Head may request a meeting if it is necessary.
5. Cardholder and reconciler will be required to attend another Travel Card training class.

If after reinstatement and retraining the cardholder continues with repetitive violations, the account will be closed for a minimum of one (1) year as deemed appropriate by WCU Purchasing.

For questions regarding T-card, please email [tcard@wcu.edu](mailto:tcard@wcu.edu).