

Mr. William A. Kapakos

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Education

MBA, University of North Carolina at Greensboro, 2014.

BSBA, Western Carolina University, 2010.

Academic, Government, Military, and Professional Positions

Academic

Assistant Professor, Western Carolina University. (August 1, 2016 - Present).

Licensures and Certifications

Microsoft Office Excel 2013 Specialist, Microsoft. (November 15, 2015 - Present).

Microsoft Office PowerPoint 2013 Specialist, Microsoft. (November 5, 2015 - Present).

Microsoft Office Word 2013 Specialist, Microsoft. (April 2, 2015 - Present).

Development Activities Attended

Research/Writing Presentation, "Social Media Analytics: A Nexus of Business Research, Education and Scientific Advances", Western Carolina University, Cullowhee, North Carolina. (March 26, 2020).

Research/Writing Presentation, "Dr. Victor Mbarika Research Presentation", Western Carolina University, Cullowhee, North Carolina. (November 21, 2019).

Self-Study Program, "Retrieve, Transform, and Combine Data Using Power Query", Pluralsight, Cullowhee, NC. (August 6, 2019).

Workshop, "WCU Internship Programs (CIS Faculty)", The Center for Career & Professional Development, Cullowhee, NC. (July 30, 2019).

Self-Study Program, "Your First Day with PowerShell", Pluralsight, Cullowhee, NC. (June 29, 2019).

Self-Study Program, "Deploying a Virtual Machine in Microsoft Azure", Pluralsight, Cullowhee, NC. (June 28, 2019).

Self-Study Program, "Managing Microsoft Azure Virtual Networks", Pluralsight, Cullowhee, NC. (June 24, 2019 - June 27, 2019).

Workshop, "Security Awareness Fundamentals", KnowBe4, Clearwater, FL. (March 15, 2019).

WCU Emergency and Fire Preparedness Course, "Emergency and Fire Preparedness Course", WCU Safety and Risk Management Office & Vivid Learning Systems, Cullowhee, NC. (February 26, 2019).

WCU Portable Fire Extinguisher Safety Course, "Portable Fire Extinguisher Safety Course", WCU Safety and Risk Management Office & Vivid Learning Systems, Cullowhee, NC. (February 26, 2019).

Workshop, "Taking Collaboration to the Next Level: MS Teams", AoL Faculty Workshop, Cullowhee, NC. (October 18, 2018).

Conference, "IACIS: 58th Annual International Conference", International Association for Computer Information Systems, Clearwater Beach, FL. (October 3, 2018 - October 6, 2018).

WCU Campus Safety Training, "Campus Safety Training", Western Carolina University, Cullowhee, NC. (September 26, 2018).

Self-Study Program, "Python Fundamentals Course", Pluralsight, Cullowhee, NC. (June 1, 2018 - August 1, 2018).

Self-Study Program, "Python: Getting Started", Pluralsight, Cullowhee, NC. (June 1, 2018 - August 1, 2018).

Conference, "Athens Institute for Education and Research - 14th Annual International Conference on Information Technology & Computer Science", Athens Journal of Technology and Engineering & Athens Journal of Sciences, Athens, Greece. (May 21, 2018 - May 24, 2018).

Symposium, "Appalachian Research in Business Symposium", Johnson City, TN, United States. (March 22, 2018 - March 23, 2018).

Workshop, "AoL Faculty Workshop Investing Tips", CFC and CoB AoL, Cullowhee, North Carolina, United States. (February 6, 2018).

Workshop, "AoL Faculty Workshop Proctoring Distance Exams", CFC and COB AoL, Cullowhee, North Carolina, United States. (November 28, 2017).

Workshop, "AoL Faculty Workshop Survey Design and Data Analysis", CFC and CoB AoL, Cullowhee, North Carolina, Jackson. (March 1, 2017).

Workshop, "Forsyth 313: BYOD - The Use of Innovative Technology to Enhance Learning", CFC, Cullowhee, NC, Jackson. (February 2, 2017).

Workshop, "IRBNet Basics", WCU - Research Administration Staff, Cullowhee, North Carolina. (October 11, 2016).

Workshop, "Introduction to WCU Systems: Digital Measures for New Faculty", Western Carolina University, Cullowhee, North Carolina. (October 6, 2016).

Workshop, "AoL Faculty Workshop: WeBWork", Math and Computer Science and COB AoL, Cullowhee, North Carolina. (September 26, 2016).

Workshop, "CFC Events: Launch Day 2016 - Aug-16", Western Carolina University, Cullowhee, North Carolina, Jackson County. (August 16, 2016).

New Faculty Orientation, "WCU Orientation 2016", Western Carolina University, Cullowhee, North Carolina. (August 11, 2016 - August 12, 2016).

TEACHING

Teaching Experience

Western Carolina University

- CIS 235, Foundations Info Tech, 8 courses.
- CIS 240, Intro to Coding with Python, 4 courses.
- CIS 251, Managing Enterprise Info Sys, 24 courses.
- CIS 480, Ind Rsrch Info Systems, 2 courses.
- CIS 483, Internship Info Systems, 3 courses.
- CIS 493, Topics in Info Systems, 1 course.

Awards and Honors

- Semi-finalist for the 2019-2020 College of Business Undergraduate Professor of Excellence Award, CoB Scholarship and Awards, Teaching, College. (March 18, 2020).

RESEARCH

Published Intellectual Contributions

Journal Articles

- Kapakos, W. A., White, B. J., Willey, L., & Ford, J. (2018). The Effect of Map-Based Materials and Activities on Global Data Privacy Awareness in an Information Systems Course. *Issues in Information Systems*, 19(2), 47-55.
- White, B. J., & Kapakos, W. A. (2017). User experience (UX) in the classroom: Better information architecture with interactive prototypes and UX testing. *International Association for Computer Information Systems - Issues in Information Systems*, 18(2), 59-70. http://www.iaicis.org/iis/2017/2_iis_2017_59-70.pdf

Other

- Kapakos, W., White, B. J., Willey, L., & Ford, J. (2018). A Focus on Legal-Technical Components of the Political Dimension of Globality. *Abstract Book: 14th Annual International Conference on Information Technology & Computer Science* (vol. 14, pp. 26-27). Athens: The Athens Institute for Education and Research. <https://www.atiner.gr/abstracts/2018ABST-COM.pdf>

Presentations Given

- Kapakos, W. (Presenter & Author), White, B. J. (Author Only), Koger, D. (Presenter Only), International Gleaners Symposium, "Manage Gleaner Data on a Dime: Members, Mail Campaigns, Metrics, Media and More!," The Green Urban Lunch Box and Rotary First Harvest, The 2100 Building, Seattle. (April 26, 2019).
- Kapakos, W. (Presenter Only), White, B. J. (Presenter Only), Faculty Workshop/Presentation for CIS Majors, "Manage Gleaner Data on a Dime: Members, Mail Campaigns, Metrics, Media and More!," Computer Information Systems Department, College of Business, Cullowhee. (April 16, 2019).
- Kapakos, W., IACIS: 58th Annual International Conference, "The Effect of Map-Based Materials And Activities on Global Data Privacy Awareness in an Information Systems Course," International Association for Computer Information Systems, Clearwater Beach Marriott Suites on Sand Key, Clearwater Beach, FL. (October 4, 2018).

Kapakos, W. (Presenter & Author), White, B. J. (Author Only), Willey, L. (Author Only), Ford, J. (Author Only), 14th Annual International Conference on Information Technology & Computer Science, "A Focus on Legal-Technical Components of the Political Dimension of Globality," The Athens Institute for Education and Research, Titania Hotel, Athens, Greece. (May 22, 2018).

White, B. J. (Author Only), Kapakos, W. (Presenter & Author), ARBS: 5th Annual Conference, "User Experience (UX) in the CIS Classroom: Better Information Architecture with Interactive Prototypes and UX Testing," Appalachian Research in Business Symposium, The Millennium Centre, Johnson City, TN. (March 23, 2018).

SERVICE

University Service

Committee Member, CIS 251 Core Class Standardization Project. (August 1, 2016 - Present).

Committee Member, Search Committee Member for the position of Kneedler Distinguished Professor - Computer Information Systems (Pos#001495). (December 6, 2019 - June 9, 2020).

Committee Member, Search Committee Member for the position of Assistant Professor - Computer Information Systems (Pos#001441). (April 26, 2019 - May 2020).

Reviewer, Peer Observation of Patrick Payne (FIN210). (April 22, 2020).

Faculty Participant, Undergraduate Open House - Computer Information Systems. (November 23, 2019).

Attendee, Meeting, VCAT Users Group. (September 12, 2018 - November 12, 2019).

Faculty Participant, Undergraduate Open House - Computer Information Systems. (November 2, 2019).

Volunteer, Welcome Team Volunteer for Freshman Move-In. (August 16, 2019).

Reviewer, Observation of Akum Jamir (CIS195). (April 11, 2019).

Reviewer, Observation of Dan Clapper (CIS340). (April 3, 2019).

Faculty Participant, WCU/SCC Networking Luncheon and Articulation Review. (March 28, 2019).

Faculty Participant, Undergraduate Open House - Computer Information Systems. (February 23, 2019).

WCU Graduation Ceremony. (December 15, 2018).

Reviewer, Peer Online Observation of Dr. Barbara Jo White (CIS251). (May 4, 2018).

Faculty Participant, Undergraduate Open House - Computer Information Systems. (March 24, 2018).

Volunteer, Welcome Team Volunteer for Freshman Move-In. (August 18, 2017).

Special Institutional Assignment, Forsyth BYOD Service. (January 9, 2017 - May 5, 2017).

Reviewer, Peer Observation of Dan Clapper (CIS240). (April 10, 2017).

Reviewer, Peer Online Observation of Bill Richmond (CIS251). (April 3, 2017).

Special Institutional Assignment, Virtualization CIS Impact. (September 2, 2016 - December 19, 2016).