Managing Difficult Public Meetings & Hearings: Toolbox and Practice

Tuesday, May 14, 2013
North Carolina Arboretum, Asheville, NC
9:30 a.m. to 4:00 p.m. (Registration at 9:00)

UNC School of Government faculty member John Stephens will teach and coach a seminar on challenging situations that arise as a result of clashing viewpoints, strong emotions and limited options in public meetings.

Designed for local government managers, planners, meeting conveners and others responsible for public outreach and meetings, the program will address:

☑ Formal public hearings (but not quasi-judicial topics),
☑ More flexible public meetings,
☑ Steps in planning that prevent meeting takeovers, and
☑ Tools and techniques for managing “in the moment” difficult situations.

Having practiced these techniques in a safe setting, participants will leave with a greater array of “tools” and varied strategies for respectful and purposeful exchanges.

This workshop has been approved for 6 hours of AICP CM credit.

The workshop is co-sponsored by the UNC School of Government and the Local Government Training Program in Political Science Public Affairs at Western Carolina University. For additional information, please contact Vickey Wade at (828) 227-3442 or vwade@wcu.edu.

A registration fee of $75 covers the cost of instruction, materials and lunch.

Registration ends Tuesday, May 7 (or when the class reaches 26 attendees).

To register, please visit the link below:
https://wcupg.wcu.edu/C20252_ustores/web/product_detail.jsp?PRODUCTID=132&SINGLESTORE=true