July 24, 2020

FACE COVERINGS ARE REQUIRED

Those not wearing face coverings may be asked to leave a classroom, workplace or public event.

FOR MORE INFORMATION: WCU.EDU/CORONAVIRUS

Catamounts Care Community Standards

This fall, Western Carolina University will work to fulfill its academic mission and protect the well-being of its campus community by making decisions guided by science and sound data. Shared community standards remind us that we each have personal responsibility for actions that may affect our own health and the health of
our friends, colleagues, and the broader campus community. Our collective acceptance of this shared responsibility will be the most effective strategy we will have at our disposal in the challenging months ahead.

Please take time before the start of the Fall 2020 term to discuss the Catamounts Care standards with your student. *We ask that you discuss the importance of prevention practices like frequent handwashing, physical distancing, and wearing a face covering while on-campus.* We know that Catamounts Care and we have developed the linked set of standards to encourage everyone to put the well-being of themselves and others top of mind.

Western Carolina University is developing plans for the Fall 2020 semester through an inclusive decision-making process. We have developed a comprehensive website to help answer your questions on housing/dining, course instruction, community standards and other changes for the Fall semester.

*Fall 2020 Operations and Procedures*

This site is updated as procedures changes. Please check back regularly.
Your student recently received their bill for the upcoming semester in their Catamount email. To access Bill+Payment so you can see your student's statement or make a payment online you must be set up as authorized user. Students with unpaid prior term charges will not be able to register for classes or get a transcript until the account is paid in full. Payments must be received by 5:00 p.m. on Monday, August 3rd. Drop for non-payment will occur on August 4th.
Take Care of Business
Encourage your student to take care of necessary business items before arriving on campus.

<table>
<thead>
<tr>
<th>Specific Charges</th>
<th>Loans, Grants, Scholarships Not Showing as Payments</th>
<th>Payment Plans</th>
<th>Meal Plan Changes</th>
<th>Refund Questions</th>
<th>Paying with a 529 Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>✗</td>
<td>✅</td>
<td>✗</td>
<td>✗</td>
<td>✅</td>
<td>✗</td>
</tr>
<tr>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
</tr>
<tr>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
</tr>
<tr>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
</tr>
<tr>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
</tr>
<tr>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
<td>✗</td>
</tr>
</tbody>
</table>

- Waive Insurance
- Change Schedule
- Register Vehicle
Fall 2020 Cat Tran Operations  
Beginning August 17th

The schedule and stops are designed to facilitate social distancing by operating at 50% passenger capacity. Shuttles will be wiped down on a routine basis and all passengers will be **required to wear a face covering** when entering, riding or departing the shuttle. No eating or drinking will be allowed on the shuttles.

Monday-Friday morning and afternoon hours, 7:00 am – 4:30 pm

1. HHS Express – Millennial Apartments, HHS building, HHS Overflow lot, Exxon lot
2. Village Express – Village loop, Norton
3. All Campus Express – Madison, Reynolds, Robertson, McKee, Belk
4. Commuter Express – Walker A lot, Creek lot, Fieldhouse lot, return to Hub
Monday-Friday evening hours, 4:30 pm – 11:00 pm
1. HHS/Commuter Express – Walker A lot, Millennial Apartments, HHS Building, HHS Overflow lot, Exxon lot, Creek lot, Fieldhouse lot
2. Village Express – Village loop, Norton
3. All Campus Express – Madison, Reynolds, Robertson, McKee stop, Belk stop

Monday-Friday late night hours, 11:00 pm – 2:30 am
1. Shuttle bus service from outlying parking lots only – HHS Overflow lot, Exxon lot to campus residence hall or UC Hub

Sunday evening and late night hours, 7:00 pm – 2:30 am, for students returning to campus and parking in outlying lots
1. Shuttle bus service from outlying parking lots only – HHS Overflow lot, Exxon lot to campus residence hall or UC Hub

---

**Bookstore Operations**

Due to predicted high levels of traffic, in which appropriate physical distancing may be challenging, masks will be required to enter the Bookstore in Fall 2020. Customers, including students, that refuse to wear a mask may be refused service and asked to leave. Please go to the link below for answers to the following questions. For additional questions you may contact the Bookstore @ 828.227.7346 or via email @ bookstore@wcu.edu.

- How do residential (living on-campus) students get their textbooks?
• How do commuter (living off-campus) students get their textbooks?
• What if all my classes are online and I won’t be near campus?
• When will the Bookstore be open?

Move-In

Directions to Campus and Check-in
As you come out of Sylva, approximately 1 mile past Smoky Mountain High School, Ingles Supermarket, and Burger King, look for signs placed to direct everyone to the Ramsey Center entrance. The Ramsey Center entrance to campus will be the fifth traffic light after passing under the light at CVS Pharmacy. Once you have turned into the Ramsey Center campus entrance, please take the first left and follow signs to the central check-in point in the Fieldhouse Lot.

Please refer to the Parking Services website for on-campus driving directions associated with your particular residence hall. Parking Services will continue updating this site throughout July. Unfortunately, failure to follow the correct route associated with your residence hall could cause you both delays and unnecessary frustration.
Reminder of Limited Guests to Assist Students

Please remember that each student is only allowed to have up to two individuals assist with moving their items into their room.

Face Coverings

We ask that all students and their guests wear face coverings throughout the move-in process.

Class of 2024

If your student is an incoming freshman they will receive their official Class T-shirt when they check-in.

Pack Lightly

We strongly encourage students to bring minimal items when moving in for fall. This is a recommendation that we make to students each and every year, but want to emphasize that point more this year.

Although we are planning for and hopeful that students will remain on campus throughout each semester in the coming year, the possibility remains that students could need to return home quickly and should be able to move their belongings out in a short amount of time.

Parking

After unloading, all vehicles will need to be moved so that space is available for the next group of students moving in. Parents/guests are asked to move to any lot designated for commuter students. All students are asked to move to a parking lot that is designated for their permit type.

Commuter lots: 4A, 4B, 10, 12, 9C, 37 and 8A;
Freshman lots: 19A, 73, and Overflow Lots 27B, 8B, and 76B
Upper class residents should also move their vehicles to overflow lots after unloading and leave their cars there until parking lots adjacent to residence halls are opened during the weekend of **August 15-16**. To easily identify these lots, students and parents will receive a color-coded designation so they may recognize these locations. A map, temporary hang tag, and directional signage will be available during the move in process. Cat Tran will be available to assist students and parents in returning to the residence halls.

*Due to the high volume of extra traffic on campus during move-in, parking regulations will be in effect and enforced throughout.*

If there are any questions, please contact the Parking Office at 828-227-7275 or via email at parking@wcu.edu.

---

**Cat Tran**

**August 1st - 16th**

Move-in operations are designed to facilitate social distancing by operating at 50% passenger capacity. Shuttles will be wiped down on a routine basis and all passengers will be **required to wear a face covering** when entering, riding or departing the shuttle. No eating or drinking will be allowed on the shuttles.

- Monday - Thursday, 8:00am - 5:00pm
- Friday - Sunday, 8:00am - 10:00pm
Welcome New Catamount Parents!

We are excited that your student has chosen Western Carolina University to be their new home and we want to make sure they get off to a great start! Before arriving on campus make sure your student submits their immunization records and complete their assigned Catamount Community Courses. If you have not already done so join the WCU Parents Facebook group so you can get the latest updates and meet your fellow catamount parents.

Parents Website

Local Services

IT’S TIME TO COMPLETE YOUR ONLINE CATAMOUNT COMMUNITY COURSES!

CHECK YOUR CATAMOUNT EMAIL FROM EVERFI AND COMPLETE YOUR COURSES NOW TO AVOID A REGISTRATION HOLD.
Use of Email Information

Your email can be used to communicate university information. If you no longer want to receive the WCU Parent and Family newsletter or if you do not want to receive university information, please click on the red stop button to your left and type "STOP" in the message.