

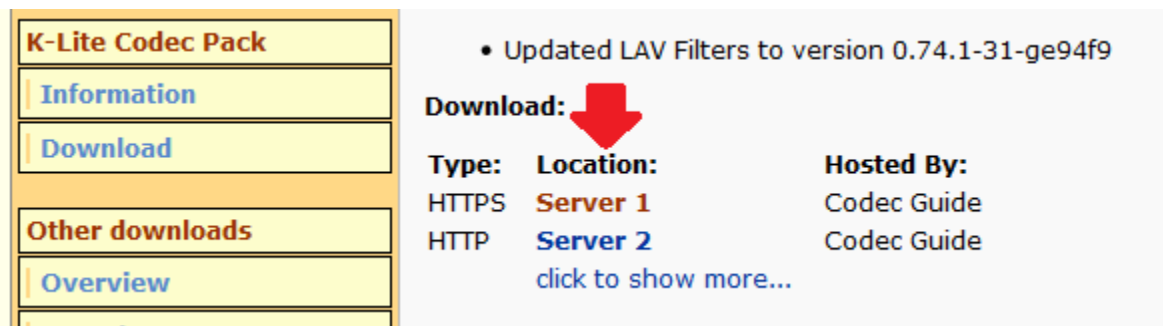
Video Files from the Zoom Q2n

Some students have found that they cannot play back the videos from the Zoom Q2n camera on their Windows computer. This results in not being able to edit your video. If this affects you, try the following:

Option 1: Download the K-Lite Codec Pack Basic

Go here: http://www.codecguide.com/download_k-lite_codec_pack_basic.htm

Look for the section on the page indicating servers where you can download the pack, indicated here with the red arrow:

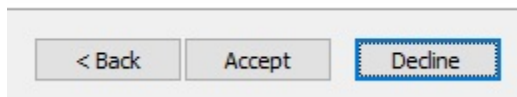


• Updated LAV Filters to version 0.74.1-31-ge94f9

Type:	Location:	Hosted By:
HTTPS	Server 1	Codec Guide
HTTP	Server 2	Codec Guide

[click to show more...](#)

Run the file you download. Accept all the default values EXCEPT watch for the option to Accept or Decline “additional software offers.” We recommend clicking “Decline.”



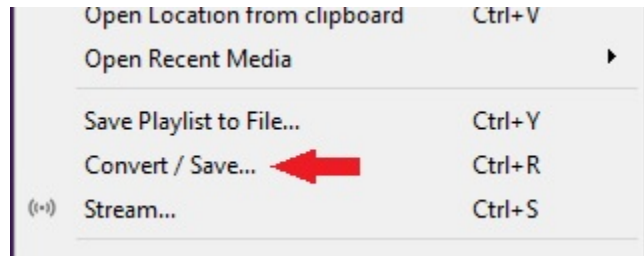
Once the installation is complete, we recommend restarting your computer, then trying Video Cutter and Compressor again.

Option 2: Convert using VLC

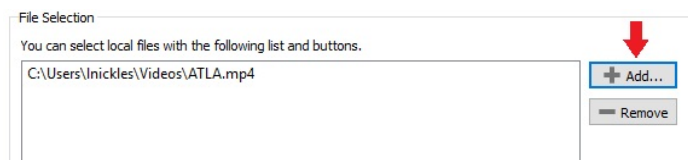
Download the VLC media player if you don't have it already: <https://www.videolan.org/vlc/index.html>

Click on the large orange "Download VLC" button and install it, then open VLC.

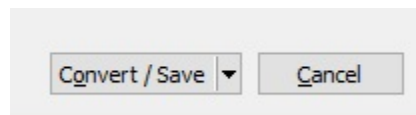
Click on the menu items Media, then Convert/Save



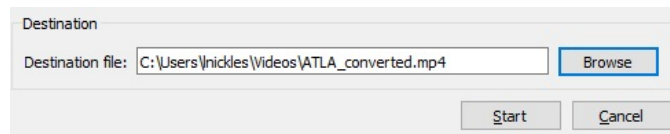
Click the Add button on the right to find the video file you want to convert



Click the convert/Save button at the bottom



Click the Browse button to select a folder to save the new video AND give it a name that is different from the original one



Click the "Start" button at the bottom of the window. Conversion takes time, so let the conversion process run. We recommend you ensure your computer does NOT go to sleep or hibernate mode during the conversion process.

Once you have the new file, you should be able to open it in Video Cutter and Compressor and edit it as you need.