OneStop Student Service Center Mission

The Western Carolina University OneStop Student Service Center provides a central location to promote academic success, increase retention, decrease time toward graduation, and improve the overall educational experience of its students. The purpose of the OneStop is combine and make accessible, in one location, multiple student service delivery areas (Admissions, Advising Center, Career Services, Counseling and Health Services, Dining and Auxiliary Services, Financial Aid, Registrar’s Office, Residential Living, etc.) and work in coordination with these offices to offer prompt and courteous resolution for students seeking assistance with personal and/or academic concerns.

OneStop Student Learning Outcomes

1. Students will be able to independently find answers to their concerns and articulate their questions to the correct department if further assistance is needed.
2. Students will be able to identify, locate, and utilize campus resources that will enhance their overall academic experience.
3. Students will be able to navigate and utilize their myWCU to track and manage both their university (financial aid, parking, meal plans) and academic needs (transcripts, degree audits, advising meetings)

OneStop Assessment Results