



Base Camp Cancellation Policy

If the trip is cancelled by Base Camp Staff due to insufficient registration, unsafe conditions, or weather related circumstances patrons will receive a full refund (minus a \$5.00 processing fee) or have the option to obtain credit towards a future outing. If cancellation is made on the part of the patron, more than seven days before the trip date for full and half day trips, more than two weeks before the trip date for overnight trips and more than one month before the trip date for trips three days or longer, a full refund minus a \$5.00 processing fee will be given. Regardless of when you register, no refunds will be given, unless there are special circumstances, for cancellations made within seven days of the trip date for full and half day trips, two weeks before the trip date for overnight trips and one month before the trip date for trips three days or longer. Cancellations must be made in writing via email Monday-Friday between the hours of 8am-6pm.

A \$5.00 non-refundable processing fee will be charged to all registrations. If a cancellation occurs, no matter the circumstance, this charge will remain in effect. A refund will be given for the remaining amount, if deemed appropriate by Associate Director. Contact Jeremiah Haas with any questions jhaas@wcu.edu