August 4, 2005

Norton Residents,

Greetings from Cullowhee! We have seen a very productive summer here at Western, and you will certainly notice the accomplishments when you arrive on campus. Due to near record rainfall and its subsequent impact on the construction schedule, however, Norton Road Hall will not open on August 20th as planned. We are extremely pleased with the design and quality of construction and look forward to adding this wonderful community to our campus. We hope that you will understand that although all parties in this project have worked diligently in pursuit of our goals, the weather constraints simply caused us to come up a bit short of meeting our timeframe.

At this point, we have temporarily reassigned all Norton residents to available space throughout our residence halls. Some of you have been assigned to rooms where a roommate was needed, while others have been assigned to studies that have been converted to living space. Accompanying this letter is your temporary assignment, which was made based upon both gender and space availability. Please report to that residence hall upon your arrival in Cullowhee.

Based upon daily interaction with the contractor and architect, we are expecting a September 3rd opening. Once the contractor is finished and all inspections are complete, we must then install all furniture and perform a final cleaning. Because you will be relocating soon and may want to consider which items you plan to bring to campus, we wanted you to be aware of this information as soon as it became available to us. Although the flyer that you received with your original assignment asked that you phone us regarding the status of Norton Road Hall, that call will no longer be necessary.

Please understand that we, too, are disappointed with this temporary delay; however, we believe that when you see your accommodations in Norton Road Hall, you will agree that it was well worth the wait. In consideration of this inconvenience, your student account will be credited a prorated amount for the period of time you are in a temporary assignment (the difference between the Norton rate and your temporary assignment rate).

We also understand that it will be inconvenient having to move after classes have begun, and will provide assistance to those in need. If you do not have access to a vehicle, or require transportation assistance, we will provide a truck and driver during a scheduled time to assist you in moving your things from your temporary assignment to Norton Road Hall. This schedule will be provided at a later time.

On behalf of everyone involved in this venture, I thank you for your patience and understanding. We look forward to seeing you upon your arrival.

Sincerely yours,

Keith L. Corzine
Director of Residential Living

KLC/djw