

**Fall 2020 Tuition and Fee Committee
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**Fall 2020 Tuition and Fee Survey
All Responses**

Responses Received	766
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Academic Standing		
Undergraduate	684	89.30%
Graduate	82	10.70%

Residency Status		
In-State	655	85.51%
Out-of-state	111	14.49%

Future Plans		
Live on campus	255	33.29%
Commute	360	47.00%
Biltmore Park	31	4.05%
Distance	120	15.67%

	Supportive		Not Supportive		No Opinion		Total
	#	%	#	%	#	%	
Tuition							
Undergraduate							
In-state Residential	460	94.46%	15	3.08%	12	2.46%	487
Out-of-state Residential	79	95.18%	3	3.61%	1	1.20%	83
In-state Distance	72	88.89%	4	4.94%	5	6.17%	81
Out-of-state Distance	7	87.50%	1	12.50%	0	0.00%	8
Graduate							
In-state Residential	29	72.50%	9	22.50%	2	5.00%	40
Out-of-state Residential	3	30.00%	5	50.00%	2	20.00%	10
In-state Distance	19	86.36%	0	0.00%	3	13.64%	22
Out-of-state Distance	0	0.00%	2	100.00%	0	0.00%	2
Mandatory Fees							
Health Fee	245	40.43%	257	42.41%	104	17.16%	606
Other Fees							
Residence Hall Rates	42	7.45%	358	63.48%	164	29.08%	564
Book Rental	229	43.87%	226	43.30%	67	12.84%	522

Fall 2020 Tuition and Fee Survey Undergraduate Responses

Undergraduate Responses Received	684
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Residency Status		
In-State	587	85.82%
Out-of-state	97	14.18%

Future Plans		
Live on campus	253	36.99%
Commute	335	48.98%
Biltmore Park	3	0.44%
Distance	93	13.60%

	Supportive		Not Supportive		No Opinion		Total
	#	%	#	%	#	%	
Tuition							
Undergraduate							
In-state Residential	460	94.46%	15	3.08%	12	2.46%	487
Out-of-state Residential	79	95.18%	3	3.61%	1	1.20%	83
In-state Distance	72	88.89%	4	4.94%	5	6.17%	81
Out-of-state Distance	7	87.50%	1	12.50%	0	0.00%	8
Mandatory Fees							
Health Fee	225	40.39%	235	42.19%	97	17.41%	557
Other Fees							
Residence Hall Rates	38	7.38%	347	67.38%	130	25.24%	515
Book Rental	229	43.87%	226	43.30%	67	12.84%	522

**Fall 2020 Tuition and Fee Survey
Graduate Responses**

Graduate Responses Received	82
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Residency Status		
In-State	68	82.93%
Out-of-state	14	17.07%

Future Plans		
Live on campus	2	2.44%
Commute	25	30.49%
Biltmore Park	28	34.15%
Distance	27	32.93%

	Supportive		Not Supportive		No Opinion		Total
	#	%	#	%	#	%	
Tuition							
Graduate							
In-state Residential	29	72.50%	9	22.50%	2	5.00%	40
Out-of-state Residential	3	30.00%	5	50.00%	2	20.00%	10
In-state Distance	19	86.36%	0	0.00%	3	13.64%	22
Out-of-state Distance	0	0.00%	2	100.00%	0	0.00%	2
Mandatory Fees							
Health Fee	20	40.82%	22	44.90%	7	14.29%	49
Other Fees							
Residence Hall Rates	4	8.16%	11	22.45%	34	69.39%	49

Fall 2020 Tuition and Fee Survey
Live in a Residence Hall Responses

Live on Campus Responses Received	255
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Academic Standing		
Undergraduate	253	99.22%
Graduate	2	0.78%

Residency Status		
In-State	215	84.31%
Out-of-state	40	15.69%

	Supportive		Not Supportive		No Opinion		Total
	#	%	#	%	#	%	
Tuition							
Undergraduate							
In-state Residential	199	96.14%	6	2.90%	2	0.97%	207
Out-of-state Residential	37	100.00%	0	0.00%	0	0.00%	37
Graduate							
In-state Residential							
Out-of-state Residential							
Mandatory Fees							
Health Fee	92	38.17%	101	41.91%	48	19.92%	241
Other Fees							
Residence Hall Rates	16	7.21%	186	83.78%	20	9.01%	222
Book Rental	103	46.19%	91	40.81%	29	13.00%	223

**Fall 2020 Tuition and Fee Survey
Commuter Responses**

Commuter Responses Received	360
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Academic Standing		
Undergraduate	335	93.06%
Graduate	25	6.94%

Residency Status		
In-State	306	85.00%
Out-of-state	54	15.00%

	Supportive		Not Supportive		No Opinion		Total
	#	%	#	%	#	%	
Tuition							
Undergraduate							
In-state Residential	259	93.17%	9	3.24%	10	3.60%	278
Out-of-state Residential	41	91.11%	3	6.67%	1	2.22%	45
Graduate							
In-state Residential	13	76.47%	3	17.65%	1	5.88%	17
Out-of-state Residential	1	16.67%	4	66.67%	1	16.67%	6
Mandatory Fees							
Health Fee	141	42.09%	143	42.69%	51	15.22%	335
Other Fees							
Residence Hall Rates	23	7.37%	164	52.56%	125	40.06%	312
Book Rental	124	41.89%	134	45.27%	38	12.84%	296

**Fall 2020 Tuition and Fee Survey
Biltmore Park Responses**

Biltmore Park Responses Received	31
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Academic Standing		
Undergraduate	3	9.68%
Graduate	28	90.32%

Residency Status		
In-State	26	83.87%
Out-of-state	5	16.13%

	Supportive		Not Supportive		No Opinion		Total
	#	%	#	%	#	%	
Tuition							
Undergraduate							
In-state Residential	2	100.00%	0	0.00%	0	0.00%	2
Out-of-state Residential	1	100.00%	0	0.00%	0	0.00%	1
Graduate							
In-state Residential	16	69.57%	6	26.09%	1	4.35%	23
Out-of-state Residential	2	50.00%	1	25.00%	1	25.00%	4
Mandatory Fees							
Health Fee	12	40.00%	13	43.33%	5	16.67%	30
Other Fees							
Residence Hall Rates	3	10.00%	8	26.67%	19	63.33%	30
Book Rental	2	66.67%	1	33.33%	0	0.00%	3

**Fall 2020 Tuition and Fee Survey
Distance Responses**

Distance Responses Received	120
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Academic Standing		
Undergraduate	93	77.50%
Graduate	27	22.50%

Residency Status		
In-State	108	90.00%
Out-of-state	12	10.00%

	Supportive		Not Supportive		No Opinion		Total
	#	%	#	%	#	%	
Tuition							
Undergraduate							
In-state Distance	72	88.89%	4	4.94%	5	6.17%	81
Out-of-state Distance	7	87.50%	1	12.50%	0	0.00%	8
Graduate							
In-state Distance	19	86.36%	0	0.00%	3	13.64%	22
Out-of-state Distance	0	0.00%	2	100.00%	0	0.00%	2

In-state Tuition for Undergraduate Students Due to NC Promise

1. While the tuition itself may be extremely low, it does little to absolutely nothing when experienced firsthand. My tuition may be \$500, but with everything that has been added on to the tuition, I am paying nearly \$10,000 per semester.

Out-of-state Tuition for Undergraduate Students Due to NC Promise

2. As I appreciate the discount, I think the system at WCU fails to comprehend that with COVID, out-of-state residents are not getting the better end of the bargain. These online classes are not meant for everyone and to have professors only communicate through email, with no videos uploaded is harmful.
3. \$500 for in-state is a lot lower than \$2,500 for out of state. It's too expensive.
4. As an out-of-state student, NC Promise has allowed me, financially, to study and remain a student at Western. I am very supportive of the reduced tuition as it allows students like me to come to a highly regarded institution.
5. Helps increase the diversity of ideas. Only 14 percent of WCU students are from outside North Carolina. Only 1.6 percent of WCU students are from outside the U.S.
6. However, I believe it should go down, so that matches the decrease in services I received.
7. I believe it should be cheaper, it's not fair for out of state students that want to come to college and WCU barely offers any scholarships or funding for these students. Many undocumented and DACA students do not get money from FASFA and WCU does not provide any help what do ever for them. This is ridiculous.
8. I believe that if any other increases are being added to the semester's fee in response to COVID, then there should be decreases to the tuition since, for example, 3 of my courses are completely online while I only get lab time for my 2 labs 4 times and 3 times respectively this semester. I am not getting the full experience that I would get because of COVID, which is understandable, but if the fees are going up to account for COVID, the actual tuition should go down to account for me having to pay for stronger wifi in my apartment, paying for a new reliable laptop since most of my courses are online, and to compensate that I am getting just a fraction of lab experience that I should be receiving.
9. I live really close to North Carolina (like less than two miles) and I wish I can be granted in-state tuition costs because it would help my financial situation
10. I think that the out of state tuition is fair.
11. I wish it could be lowered closer to in-state tuition
12. It allowed me to be able to consider WCU as an option. I would not be here without it because I could not afford an average out-of- state tuition.
13. It gives student a better choice to attend a school that they want and feel at home rather than settling for a lower tuition one that does not meet their needs
14. It is the best thing ever. It allows me to attend my dream school and a great price!
15. It should be lower.
16. It's a great price and shouldn't change.
17. Its nice thanks.
18. N/A

19. NC Promise played a large role in my choice in coming here as an out-of-state student. This is something that I believe has increased interest in WCU and should be maintained.
20. Please do not increase it!
21. Really helps to get out of state people to come
22. The NC promise has helped me afford school. I'm from SC and I couldn't even touch a 4-year university even with scholarships.
23. The NC promise allowed me to attend here, and I am highly supportive, as it made attending western cheaper than attending in state college in Michigan
24. This is the only reason many out of state students can even go here. Please don't change this. With all the stress and financial insecurity due to this pandemic, consistency is necessary

In-state Tuition for Graduate Students

25. As a graduate student, I cannot work much outside of taking classes and doing clinical. It is extremely outrageous to expect self-sufficient students to pay over \$2000 a semester without the ability to work outside of classes. I do have a job, but my department demands so much from me, that I can only work about 15 hours a week. This is barely enough money to feed myself. I applied for FAFSA, in which no grants were given to me. So I'm not only up to my neck in student loans, but I'm also struggling to survive. Is that what you want for your students? I highly suggest you evaluate tuition costs if you want students to continue attending this university.
26. Current in state tuition per semester is 5315.40 for MSW students and 5015.40 for other graduate students. The above amount is inaccurate. If tuition were lowered to 2,217.50 per semester that would be very supportive.
27. I am supportive of this tuition expense solely because my classes have not been effected and made to be a hybrid model. Although, the impact of COVID-19 on our practicum experiences have made me question the effectiveness of schools resuming during this time. If COVID-19 still has serious impacts on clinic functionings and the quality of our practicum experiences then I will be questionable on how representative our tuition is on the quality of experiences we are receiving.
28. I pay for student fees for services in Cullowhee that I will never be able to use. Biltmore park is one hour of driving time away from the Cullowhee campus. This means that I would spend 2 hours of commuting time and gas money to take advantage of anything my student fees pay for. This has been completely ignored and dismissed by university administration and is a disgrace that has become a joke amongst graduate students.
29. Seems fair. Glad there is no increase, especially with COVID struggles.
30. The amount of money listed is not even correct. Is that from 10 years ago? The website lists the cost per semester as 5015.40 and for my program, it is higher. I hope it doesn't get raised from the price its at next year because you make it difficult to go to work and school, but then we can't afford to not work.
31. There are two factors that cause me to not support the current tuition rate. First is the pandemic. While I think WCU has handled it very well, it obviously affects the use of services that our fees pay for. Second, is as a Biltmore part student I feel my access to these services is already restricted.

Out-of-state Tuition for Graduate Students

32. significant increase- not ok
33. Too expensive given that most are off campus and have to park in the same commuter lots as undergrads.
34. What is the point of charging extra if some programs looking to attract out of state students end up providing those students with tuition remission to lower the cost to in-state levels?

Undergraduate/Distance In-state Tuition

35. As a working student, it means a lot to be able to afford a proper education. I think the current tuition price for online education is a great way to keep students in school.
36. Don't increase please I am so broke
37. I am glad to see that in state tuition costs are remaining the same. I hope that out of state remains the same as well. If there is an increase for out of state students I want it to be known I am wholly NOT SUPPORTIVE of an increase.
38. I am in my last semester and will graduate in December with my bachelor's in Business & Law degree. If it were not for the NC Promise I would have never been able to obtain this degree!
39. I think it's great WCU is apart of this program and hopes they continue. It was a big reason why I chose WCU because I wanted a good education at a decent price.
40. I would not have been able to return to school had it not been for this program. I started three years and will graduate this May with my teaching degree and license. NC Promise has made it possible for me to attend a university without the need of a student loan. Without NC Promise I would not have gone back to school and not have the career opportunities I now have.
41. I'm graduating May 2021 so this won't affect me
42. I'm grateful for NC Promise, it allows me to obtain my undergraduate degree with very little out of pocket expense. I work full time but I don't make very much. However, due to NC Promise I am able to save money so I may obtain my MBA from WCU after completing my undergraduate degree. In short I am to further my education without taking out student loans and putting myself in debt.
43. Lower price
44. None
45. Other all, the current tuition rate the cost of a quality undergraduate education more attainable than ever before thanks to NC Promise. However, I believe that the rate could stand an increase to allow for further development of online courses, financial support for a sustainable course rotation schedule, or maybe even adding an interactive element to specific courses that traditionally have a lower pass rate than others.
46. Thank you!!
47. That is a huge reason as to why I chose WCU to transfer to.

48. The NC Promise program has afforded me the opportunity to attend a 4-year college within my budget. I am a non-traditional 39-year old student who appreciates this very valuable education. I am glad to hear that tuition will not be increased and that this program will remain the same.
49. This is the ONLY reason why I chose to come to WCU. If the tuition rate changes, I will be forced to go to another school to finish me degree and will be upset.

Undergraduate/Distance Out-of-state Tuition

50. Not Supportive

Distance In-state Tuition and Fees for Graduate Students

51. I would like to see it lowered.
52. These prices are very affordable, especially for students who are paying out of pocket and not trying to take out loans.

Distance Out-of-state Tuition and Fees for Graduate Students

53. The tuition should not be higher for out-of-state students because they use the same resources as an in-state student. The idea that students have to pay such expensive tuition for the same education is fundamentally changing our school systems. School tuition should be free for those who cannot afford to go to school or it should be reduced. "

Health Fee Increase

Undergraduate Students

Planning to Live in a Residence Hall Next Year

54. Any increase should NEVER be taken lightly, especially in times of financial crunch for most in the US due to the pandemic. Even without this crisis the first priority should always be to evaluate spending, look for cost saving opportunities, and not just decide to charge your customers more. Is it an absolute necessity and for those with existing health insurance is it really fair?
55. Because of the pandemic, I want there to be as much available health care on campus as possible. But I actually want to be able to see where the money is going, so make more access to testing or something that is needed tangibly.
56. Before seeing an increase I would like to know what specific services would be offered before paying for them.
57. "Does it really need to increase?"
58. NO"
59. Health is important for everyone. If this increase is going to help more people then I'm all for it. But why an increase is my question. What will this extra money help with?

60. Health is important to everyone. So the increase of the fee does not bother me however I do wonder what this extra money will do. What is the reasoning for increasing the health fee?
61. health services are important
62. I am always in support of supporting the health care system.
63. I am okay with this increase, CAPS is important and I don't mind a small increase to help out their services.
64. I do not think that the Health Fee should increase. I think that these are important resources on campus, but I think that funds could be allocated towards this resource from the thousands of dollars that I already pay instead of making students pay more.
65. I don't use the insurance and therefore the fee should be less for those who don't use it.
66. "I have a serious question for you all..."
67. What college student of sane mind will ever say, ""oh yes, please raise my fees that I'm already overpaying for!""?
68. None. We're already in debt, leave us alone."
69. I have heard about students going to to Bird and not getting proper treatment that they feel they need.
70. I have my own health insurance.
71. i have my own insurance so this doesn't apply to me
72. I think that this is okay to provide students with better care.
73. If you are going to increase the fee for health services you should decrease the fee for athletics.
74. Increasing fees over time essentially negates the cost advantage WCU has over other schools.
75. Not everyone uses these services and having to pay more money for them seems a little unfair
76. That is a little high especially for the out-of-state students. Out-of-state students or even people do not get the benefits of in-state insurance so it make it more expensive to get health care. With this payment and payments they would have to make outside of school it adds expenses that should not be put on a college student.
77. That is already an expensive fee, we do not need it raised anymore just to add a fee no one asked for.
78. The health services are fine the way the are already. Don't increase.
79. There should be no health fees whatsoever, we deserve the basic rights to help when needed without being charged
80. There shouldn't be an increase for Health Services when many of us have insurance already. Along with the many loans us college students have to take out because of tuition costs.
81. We need more service providers not more space.

Planning to Commute Next Year

82. Additional service is nice, but fees are adding up.
83. After this semester, it is more evident that we need theses resources.

84. Already paying too much money for the service and it is barely used.
85. Both health services and caps are crap here I shouldn't have to pay for them period if I don't use them.
86. Cant even walk in and get help.
87. Ehh
88. Every time I've been to Bird it costs money, if I'm paying this much it shouldn't. Especially in the time of COVID.
89. Fees that apply to the pandemic and the apparent departments should be the only ones increasing.
90. Give CAPS an online scheduling form
91. Give caps an online scheduling tool
92. Health services has provided a vital service this year, and deserve extra funding.
93. Health services is an integral part of the campus. I understand the increase.
94. I don't think that the health fee should be increased. It doesn't make sense to raise something that people need if they don't have it themselves
95. I don't use these services, so I feel like paying \$350 for them is useless to me and it's just \$350 coming out of my bank account for nothing.
96. I have been to health services and they were unhelpful and additionally told me to go to a different doctors office
97. I have my own health insurance. Honestly, I pay a lot more through BCBS but I see four different specialists a few times a year each.
98. I have recently started seeing something through CAPS and am so grateful this service is available for free. I would gladly pay more if it meant more people could have access to therapy!
99. I like the idea, but I personally have used health services less this year because of the restrictions or appointments that I have had have been over zoom, so it doesn't make sense to pay more for the use that we are getting.
100. I think this is important for people to have good mental health. I've never had to use the mental health services but I have heard it can be iffy
101. I understand these fees increasing due to covid testing on campus and I agree that they could be necessary
102. I understand this increase, but please see previous notes why, if the school needs extra funds to maintain their facilities, the students should receive a discount to account for the changes in instruction.
103. If it means making bird easier to get to than the stairs or hill, sure
104. If this helps a fellow Catamount in any way, I will support it.
105. If WCU really cared for their students, then why are you raising prices where many students will find it harder to pay for fees, especially with a pandemic going on, it can be more difficult. There should not be an increase of money so you can provide safety for students.
106. It is unfair to charge these fees to students who do not use the services
107. It makes sense, and with COVID likely continuing for the next few months it's important that health services has everything they need

108. It's hard to make a proper judgement call on the increase, even if it's as small as \$18. Some clarity about the expansions would be helpful.
109. mental health is important and people should have to choose to get help or not based off affordance
110. more money for CAPS isn't gonna help us when you take away our breaks, accelerate our semesters, and remove the pass/fail option so all we can do is suffer through and get burnout
111. Most of us don't even use the health services so why would we want to pay more money.
112. My insurance is not taken by bird. So why should I pay if I can't go?
113. No, I do not believe the health fee should be raised
114. Not everybody utilizes this clinic.
115. Not everyone that attends the University needs these services
116. On medicare- doesn't matter
117. Only if real counseling is available to students.
118. "Supportive VS not supportive VS no opinion = inaccurate depiction of my emotions to this question. In all honesty I trust you guys to serve our community and know you guys will do you best to keep the prices accessible for what is one of the few universities in the state that is a true asset to our rural counties.
119. I do though feel like I am already paying for not only the fee, but also \$3,000 a year for student blue, the later which should be a source of revenue for the school. I don't know the demands you guys are facing, I just ask that you guys consider it deeply.
120. Also, I know it probably doesn't work this way, but the state should be supporting you guys with additional health service funding. "
121. The Health care fee is ridiculous. Not only do I have my own insurance, but every time I did use your BIRD building last year, they misdiagnosed. That's not worth an extra \$18. Frankly, I mind wasting money on these fees when I do not get anything out of it.
122. The only health services that have been offered are due to covid.
123. the only reason would be because of covid
124. "There are a lot of other places that can reduce spending where they can find the money for this instead of increasing the amount. Thus making it harder for students like me who are completely on their own with no help from parents to pay for school.
125. "
126. Unless the added fee is to pay for a psychiatrist or more CAPS jobs, I don't think there should be an increase.
127. We aren't doing much to help with health, we wear masks to the cafeteria and then take them off to eat shoulder to shoulder. Its a farce.
128. What additional services? Is the patient care space reaching max capacity? This is not being communicated effectively.
129. what are the increase in services going to be? and what needs to be renovated. ?
130. Why can't the school use money we already pay for this?
131. Will you specify what kinds of workers will be present and how an upgrade will be beneficial to students. Where would renovations be held or increased when there is not much room to begin with.

Graduate Students

Planning to Commute Next Year

132. An increase in this expense is worth it as this is a service that benefits all WCU students and staff.
133. I do support this because I use these services often. They're in need of a larger and more up-to-date space to better serve students.
134. I think this is a fee increase that students will actually reap the benefits from.
135. Not all students use Health Services, especially those living off campus.
136. There is absolutely no need for students to pay a health fee. As a university, we need to support our students well-being, and increasing the cost of ANYTHING, can be detrimental to student success. I have never used health services and I never plan to. Given their reputation, you should shut them down rather than requiring students to pay for mediocre services.
137. These increases in price are going to make me need counseling.
138. understand given 2020

Planning to Take Classes Primarily at Biltmore Park Next Year

139. As long as many of the services are available to Biltmore Park students and not just Cullowhee.
140. BP students do not have enough access to services to justify paying these campus fees. Please separate BP students' fee structure to allow for affordable access to higher education for working and struggling grad students.
141. I do not use student health services and the fee does not support me
142. need more information. i live in buncombe WNC so I have seen what happens if you assume the best with healthcare, e.g. HCA.
143. No services at BP
144. The only health services I have or plan to access during the Macc program is the bags of health supplies given out at the beginning of the semester due to Covid

Proposed Room Rates

Undergraduate Students

Planning to Live in a Residence Hall Next Year

145. Actually put effort into making your dorms nicer.
146. All of the common areas have been closed this year; if anything, they should go down.
147. Already too high
148. An increase of prices for utilities we aren't even able to use? If you're wanting to increase the prices for "personal costs" and "renovations" then I think we, the people paying to live in the residence halls, should see what those costs and renovations are.

But an increase on utilities we are not even allowed to use due to Covid-19 is completely unfair and unreasonable.

149. As long as this allows our maintenance crew to continue to be paid well.
150. housing is already too high.
151. I am completely against raising prices on room prices, the prices are already extremely expensive, and with Scott and Walker now gone, the two cheapest options are gone.
152. I do not see a reason for Room Rates to increase, especially when there have been people rushing to get housing in dorms - some students do not register for housing in time and housing is really only promised to freshman students.
153. I do not support raising the rates for rooms. The price that it is at is already overwhelming, so I do not think that the rate should rise. In addition to this, paying increasing costs on the account of renovations should not fall on the backs of the students. Considering everything that is going on with the pandemic, this is not the time to raise rates for students.
154. I don't think room rate should go up. They have been doing everything with the same amount of money so no I'm against it.
155. I don't see a reason to do that, just more money for the same thing, it's kinda dumb, okay, really stupid, we are already paying enough, no need to kill our bank accounts and have us take more out in loans you idiots
156. I think it is absolutely ridiculous to increase the cost of living in a residence hall considering the current situation. Students don't have access to kitchens or common areas, but you want to charge them even more money for facilities they can't use??
157. I think it would be a good idea, but NOTHING ever changes in the dorms. The Wifi is almost always crap in the dorms, there are pebbles literally caked into the floor. MOLD IS GROWING OUT OF MY AC UNIT. It would be nice if all of this was fixed with the money, and also it would be really nice if the school would provide us with bath mats or something for the bathroom. But no, let's just ignore this advice and continue to build new dorms. Lol
158. If students are living on campus ITS FOR A REASON! Increasing the cost will force students into a tougher financial situation especially during these unprecedented times It's already bad enough for commuter students. The next academic year is not a good choice to increase residential costs.
159. If students aren't going to be able to use the study rooms and kitchens, etc I don't think that you should increase the rates because part of the living expenses include the use of the other dorm amenities.
160. If the cost of Albright-Benton is going up, even a little bit, add A/C and make bathrooms better!!
161. If the prices are raised I will definitely move off campus. Some of these rooms aren't even worth the price they are at now.
162. increase in housing during a pandemic and economic crisis is not smart. Many families can't even afford the basic fees or meal plans. So why increase so much now? This is

not good for students to worry about on top of if they even will be back next year. I strongly oppose this increase and feel the pain.

163. Increasing room rates again will negate the cost advantage WCU has over other schools. This will also drive students to choose off-campus housing, costing the university revenue.
164. It would make sense to do the increase if we had all living areas available to us but with all that is going we are extremely limited, which is understandable. The dorm fees should be reduced at least \$100-200 a semester until covid hopefully ends.
165. It's already a bit expensive, but I understand things need to be done. I'd rather have to spare just a little bit more for the buildings to maintain in better standing.
166. Just because we have to spend more time in our rooms does not mean we have more money to spend on them. Most of the rooms are small, have many things awry with them therefore people shouldn't have to pay \$4,000+ for a living space.
167. Many students cannot afford on campus tuition with the current rates and increasing them will be detrimental for both the students and the campus as a whole with many choosing to rent outside of the school.
168. No..
169. Not fair
170. Once again seems just an opportunity to raise more revenue. No improvements for those paying the bills and there's no way the utilities costs would go up to warrant those increases per person per semester. Has anyone tried promoting conservation suggestions and responsibilities to the students? The students in this time period are all about green and conserving, use that to teach them to conserve water, lights/power, utilities and they'll respond. You may even be able to make money and who knows, do the unthinkable and be different by being better business people and reduce fees?
171. Room rates are already high enough
172. Rooms are already expensive! You do not have repair every little thing that goes wrong with them. If there needs to be major repairs that are due to students, fee them not everyone. Also, fine residents if you say you are going too. I know quite a few people who did not get fined when they said they would be.
173. Since COVID-19, the number of days that rooms have been occupied has significantly fallen, so utility usage should also have fallen dramatically. How do you defend charging more for utility costs when utility usage has dropped so drastically?
174. Staying on campus is already pretty expensive, why are we raising the prices? Each year the incoming freshmen class continues to grow, there is no point to raising housing.
175. "Students pay a lot for housing that we only have temporarily and cannot do most things many housing units could, especially for students in halls such as Norton, where we pay to have kitchens and extra utilities we cannot use due to COVID 19 restrictions.

176. As with health services I would like to see just what this increase would benefit if anything at all. "
177. The dorms are already expensive enough and I know a good amount of students where it was a huge financial struggle whether they were to live on campus or the overpriced apartments
178. The price increase would be pretty high, considering that students can afford the college tuition but not housing.
179. The price should be increased depending on how much each individual hall will be renovated, along with how long it'll take for it to be completed.
180. The rates are already high enough along with being required to have a very expensive meal plan if you stay on campus. Not sure if you can change the cost of meal plans or add them into dorm fees, etc.
181. The room and meal plan is already way too expensive, I will not live on campus next year if the price increases more.
182. The rooms are already expensive as is, and we aren't even allowed to use many of the amenities such as kitchens and study rooms. We are also not allowed to have friends over. Many privileges have been taken away, so it would hurt even more to have the rates increase.
183. These are ridiculously high
184. These are the rates of a lot of other schools in the NC school system. One of the reasons why people aren't going to those other schools and go to this school is because they can't afford those rates. It would be nice if you would go up in housing but go down in meal plans, but you aren't doing that either. For example ECU was one of the schools that was on my list senior year their housing is the same amount, but 1, most of their dorms are already renovated and looks way better than our dorms and 2, they went down on there meal plains. So instead paying around \$3,000 for a meal plan here they are paying around \$2,000 there. There is no point of calling your self a " NC Promise school" if your going to jack up the prices on everything. You mind as well just have everyone pay regular tuition to bring down the prices of things. The whole point of being a NC promise school is to be more affordable and this isn't affordable for students.
185. They are already high enough, the rates do not need to go up. Students and myself included cannot afford college by itself without help. The higher they are the more students who cannot afford to go to college
186. To me the residential living room rates are high as is. You can rent an apartment at most apartment complexes nearby for cheaper than these rates. Those apartments contain considerably more room and most include a private bathroom. The dorm cost is outrageous for the amount of space each student gets.
187. too expensive
188. Total utility usage has actually decreased as the university has established parameters that encourage students to spent fewer days in residence halls (e.g., in-person classes

end prior to Thanksgiving break, very few in-person classes and weekend events so students return home more, etc.). When utility usage falls, room rates should decrease, not increase.

189. Unless you plan on providing other benefits that increase the value of the room, this sounds like scam.
190. We already pay too much for the quality of the rooms we stay in. Any increase would be robbing us. What we pay already is robbing us.
191. what happened to wcu being an nc promise tuition?
192. Why is it that now all of the sudden all the dorms are needing more utilities? I do not support this AT all we are already paying enough. Only charge those whose rooms need additional costs and it was that individuals fault.
193. "Why? Literally, Why are y'all even sending out this survey? You're going to increase the costs anyways, wether we like it or not. Why don't you let the student body see the results of your survey?"
194. But to this specific question, I say politely, no. We're already paying so much for our rooms, and we can't even use half of the facilities in them. "
195. With condition of some residence halls this increase is not justified. However, if there were renovations as stated, then it would be okay with me.

Planning to Commute Next Year

196. The dorms are more expensive than living off campus and commuting, which I feel shouldn't be the case. Off campus has better incentives, and is a cheaper option.
197. I'm living off campus next year because the increase in price makes it more expensive to live on campus than to commute.
198. Why.
199. why raise prices of room rates when you don't have enough dorms to house everyone
200. There are less benefits and more costs. It's a rip off between a room and a meal plan. Decrease the cost if we get less of a residence.
201. There is no reason to increase rates when dorms haven't changed aside from IT infrastructure in 20 years.
202. Residential living scams us out of every penny they can get. They cut the damn AC off in Balsam at night, which the residence pay for (as stated in your description), regardless of how that effects the room temperature. If anything they deserve to have their funding cut just for trying to screw their students out of what they pay for.
203. Why the increase? Seems unneeded.
204. It makes sense to increase to allow for a budget to build new dorms and to keep the current ones good
205. I live off-campus and pay around \$9,060 per year in a two-bedroom apartment. I have the ability to save on food because I have a kitchen. I also have a washer and drier in my apartment.

206. Off campus living
207. They are already expensive as is
208. I completely understand that renovations, etc. must occur, but I feel that room rates are already significantly high. I'm not sure how I feel about this.
209. This is ridiculous, you guys raised these prices last year, why are you raising them again this year? It's bad enough you guys can't provide housing for students that want to live on campus and are upperclassman. Why are you charging more if you can't even provide housing after taking down two residence halls. This is pathetic. All WCU wants is money and this not appropriate or fair to the students.
210. i do not live on campus.
211. why do you need more money when the common areas are all closed and those kind of events aren't happening??
212. This is ridiculous. Living on campus is already way to expensive, there's no reason to increase room rates for the crappy and small dorms.
213. No I don't think the room rates should be raised. If Scott and walker weren't demolished, rooming wouldn't not be an issue for students.
214. While the purpose is understood, there are many families who have not recovered from the Covid financial situation. Financial aid for this upcoming school year will be based upon taxes that were pre-Covid and will not reflect the true financial situation of residential students and their parents. Until that has settled out, raising living fees will add extra hardship on an already stretched budget.
215. 2.5% honestly seems fair considering inflation and considering that while inflation is higher the income of families in our state are not keeping pace. I know it's impossible to avoid cost increases.
216. commuting
217. I do not live on campus.
218. Rooms are dilapidated and you can get better off-campus not worth it.
219. We shouldn't be responsible for the school renovation fees...the cost of room and board is already so high
220. Room rates are already relatively high and asking students to pay even more may make it difficult for some to handle the cost.
221. The more expensive dorms like Balsam and Blue Ridge aren't even the best places to stay. As higher fees to live on campus are proposed more student will look for different options off campus. Paying more money to stay in a small room with a shared bathroom and other items does not make the most sense when students can stay off campus with better rooms, amenities, and parking for less. Unless this school starts requiring students to live on campus all four years, I do not see how increasing rates would be a good idea. Also, if school starts requiring people to stay on campus longer, it'll effect enrollment and transfer rates.

222. While I won't be living on campus, we already pay so much for dorms, and especially this year, we don't have access to study rooms, kitchens, printers, etc in our dorms so it would be cruel to charge more.
223. Only supportive if freshman enter a drawing for rooms in allen.
224. I believe that the residential halls are not even big enough for two people and the prices are outrageous. It's kind of ridiculous how the freshman are forced to pay crazy rates for somewhere they probably don't even want to live.
225. Housing is already expensive as it is.
226. I cannot fathom how people afford to live on campus.
227. With the heavy Impact of COVID-19 on the previously booming economy, people are currently in a bind of being able to pay the bills and help support their son or daughter. If a second stimulus plan was passed this could potentially help each family but, its currently being denied by senate minority leaders for bias reasons and grudges they hold against certain people in office. If the current president is not re-elected the proposed agenda of the candidate elect is to get rid of tax cuts which would in turn raise taxes. These are facts not opinions, educate yourself. If you take these steps to pull just enough money from students just make the university a little money, you will gradually degrade the great name Western Carolina has made for itself. People don't need this right now. I'm completely against all of this especially since my own brother would be included this.
228. Y'all don't do nearly enough in the dorms to warrant that.
229. "too expensive"
230. the cost is fair if they are properly maintained and the RAs are not biased and friendly to some students and not to others
231. As someone living in the Balsam resident hall this year (2020-2021), I have not been satisfied between the internet outage and the air conditioning going out, I have had enough and cannot wait to move into an apartment next year (2021-2022). Very disappointed. I lived in Allen, my first year here and I had very few problems. I thought I would have a similar experience here at Balsam this year but it has been nothing but a disappointment.
232. The fact I rent a private room in a house for a year and it is still cheaper than a double occupancy room for 2 semesters is insane.
233. This forces students who have loans to go into deeper debt. How do the students know that all of the increased fee is actually used for improvement of residence buildings?
234. This is a ridiculous increase and rooms are already overpriced and mandatory for freshmen. I think you are taking advantage of students and using predatory pricing by continuing to jack up your prices while providing fewer services than in the past. My primary reason for moving off campus is because of the never-ending price increases to residential students. OUR LIVELIHOODS ARE NOT YOUR BUDGET.

Graduate Students

Planning to Commute Next Year

235. With already very limited residence halls for undergraduate students, if these fees are not going towards the possible construction of a new residence hall then I will not be supportive of increases in this spending. Rent for off-campus housing is already increasing significantly because of the limited on-campus housing options and increases in on-campus housing will limit the feasibility of students being able to come to WCU.
236. Not residential, no opinion
237. I do not live on campus so this doesn't affect me, but I'm outraged for the undergraduates who are forced to live on campus for two years.

Proposed Book Rental Rate

Undergraduate Students

Planning to Live in a Residence Hall Next Year

238. 153\$ is already enough.
239. As long as we keep the book rental program and not make us have to buy individual textbooks like other colleges, I don't kind this
240. Books are already cheap so this isn't a huge deal and it is understandable that they would need replacing after a while.
241. Books are barely used, therefore the increase rate is not useful. I haven't touched mine the entire semester. None of my classes required me to use them.
242. Books are very affordable here and I would not mind a price increase for this convenience.
243. Cannot afford it, I'm poor enough as it is.
244. I already have to purchase other books that I can't get through the book store, these costs shouldn't be raised.
245. I don't think the fee should be mandatory since I have not had to use them this semester.
246. I haven't used the Book Rental area. I understand its needed to maintain the ability to provide for students so it's not awful.
247. I think that book rental is a great program. I do not like the idea of the rate-raising, but in case I can understand that it may be necessary.
248. I was never in support for the Book Rental because a lot of professors don't even use the books. So students are paying \$153 for books that are just collect dust when they could use that money towards housing, since ya'll want to go up on the price. I had to get 3 book and out of the 3 I am only using 1. While the other 2 are collecting dust and money is going down the drain that could have been used for other things.

249. If my classes do not use the textbooks why should I have to pay more for something I don't use. Non of my friends nor roommate use their textbooks either because the professors told us we don't need them.
250. If the eight dollars would solve the problem, actually to have my books would be nice.
251. It is a small change so it is acceptable.
252. It would hurt students that are struggling to pay their tuition
253. It's \$8 dollars, who cares.
254. no comment
255. Not terrible not great
256. People can barely afford the books as is
257. Rental fees shouldn't increase because most of our classes are online which many do not require the use of the book.
258. Still cheaper than buying books
259. Textbooks are very important to college students. We should feel very lucky that we do not have to purchase our books and that we have a book rental instead. As long as the fee doesn't get more than a \$500 and I do not see why it cannot go up just a little more.
260. The majority of my classes have never used the textbook. Those that do use it very infrequently.
261. This all wouldn't be a problem if we just decided that inflation wasn't real :(
262. This is a small increase and I see no major change.
263. This is okay
264. This is sounding like a broken record. Here's the fee, we need to go up due to the rising costs, etc., etc. This is always how rising rates, fees, or taxes are explained. Give more information. Why are the book costs rising? Can we use them longer, this is rental so they should pay for themselves within a few rentals. Give good explanations, not just searching for more revenue on the backs of your customers.
265. We already have enough books and few are in very bad condition needing to be replaced. Having worked at the bookstore we're fine as is.
266. We are paying for books that we don't even use.
267. While increasing this fee will again negate the cost advantage of WCU, \$16 increase is manageable compared to having to buy books.
268. why pay more money for something I don't use
269. "Why?"
270. Please, just stop.
271. No one wants to pay more."

Planning to Commute Next Year

272. Already paying a lot to rent books
273. better than having to buy individual books

274. Book rental program saves students thousands. Increasing the fee incrementally will always be cheaper than purchasing textbooks.
275. Books aren't used for all classes.
276. I agree with the proposed book rental rate because I prefer to have the latest material on when I'm being taught. However, please stress to the professors to get the books in time so I don't have to spend extra money.
277. I believe that the quality of the textbooks received is an important aspect of our education and this program has saved my family a large amount of money.
278. I do not need new or good quality books as long as they get the job done
279. I do not support this because none of my other supplies that I have had to provide at home to compensate for the amount of online schooling I am doing are included in the book rental fee.
280. I had to pay hundreds of dollars for extra books for classes this semester so maybe figure out how to make me not do that first
281. I rarely use my textbooks, and a lot of professors use online resources rather than the textbook. Also, a lot of them already have highlighter in them and they are used. I feel like it shouldn't cost that much just to borrow a book.
282. I think this raise will be fine..it allows students to get access to up to date books.
283. If it is possible instead of maintaining physical books, professors could instead supply online materials. As college students, we are already required to pay the maximum and new books are not on top of the list. I can vouch that many students would rather receive cheaper books that may not be as good of quality.
284. If it was not a mandatory charge, I would support it. Seeing as how I'm forced to pay for something I have no voice in, I'm not supportive of the increase.
285. If the books are the same as always why increase the price?
286. If we can already be provided books at the price we pay, why does it need increased?
287. If we will be getting new textbooks that will actually be used in our classes then it is okay.
288. Many rental books are severely damaged this year, this could go to good improvements.
289. Many students, especially in the school of stage and screen, only really have one or two textbooks. It isn't right to increase the textbook fee for the student body when most students have three textbooks max.
290. Most of my professors don't even use books from the book rental leading me to buy just as many books, terrible system.
291. My classes never end up using the books
292. My only concern and need are I need to be able to purchase and use the codes to use Connect with my Accounting books. Being "taught" online is not good enough for many of us.
293. NO too expensive
294. Same as my last comment.

295. Some books I still had to order because the bookstore did not have them. Why would I pay more and I'm not getting books with the mandatory fee that is set in place now?
296. Students who are ineligible for financial aid are already paying outrageous numbers for book rentals that are not used in every class. book rental fees should be charged per book rather than a flat fee so that students are only paying for what they are actually using.
297. The rental fee is much more helpful than students directly buying textbooks and I greatly appreciate this program.
298. There shouldn't be an increase whenever so many professors make you buy books that aren't available with the rental anyway!
299. This forces students who have loans to go into deeper debt. How do students know that the increased fee is actually used for providing better quality textbooks?
300. This just makes things harder for students to purchase textbooks. It causes more stress and the amount of money that is charged already is bad enough. WCU is making it harder for students to pass their courses and especially with online classes that probably will happen next year. It's bad enough this year, just imagine next year. Good luck WCU. It's obvious you care for the students (speaking sarcastically).
301. While the system is very helpful, there are many professors who have chosen to break away from the rental system and require the purchase of books for their classes.
302. While this represents a 5% increase the overall service is super helpful and it's super nice having nice (as opposed to trashy) books to use affordably.
303. Why does the rental fee need to go up every year? A lot of times the books I get are used

Planning to Take Class Only or Primarily at Biltmore Park Next Year

304. There are a lot of other ways to buy books that are often cheaper. Students should not be required to pay for a service they don't want to use.

Any other feedback on WCU Tuition and Fees?

Undergraduate Students

Planning to Live in a Residence Hall Next Year

305. " If WCU goes with these up on charge on tuition, fees, and housing, we will then be more expensive than a Non-NC Promise school. I did my research for you already. I am going to be comparing the prices between WCU and ECU. ECU is a non-NC promise school. If WCU decides they want to go up on the health service fee and book rental fee our tuition per semester will be \$3,476.90. While ECU tuition and fees are \$3,619.50 a semester. If WCU goes up on housing the standard dorm will then cost \$2,628.00 a semester, but Buchanan (a standard dorm) doesn't even have A/C and I know this because I live there. While ECU housing costs \$2,760.00. An unlimited meal plan at WCU \$2,514.50 and an unlimited plan at ECU is \$2,074.75. The total per

semester at WCU will then be \$8,619.40 and the total per semester at ECU is \$8,454.25. The total per school year at WCU will then be \$17,238.80 and the total per school year at ECU is \$16,908.50. These totals do not include the extra fees of parking or academics and do not include student health insurance. Overall as you can tell by my math WCU which is an NC Promise school will be more expensive than a non-NC Promise school if you go up in price."

306. As stated in my comments, increasing fees yearly will eventually make the cost advantage that WCU has over other universities disappear. NC Promise has granted WCU the ability to offer low tuition rates, and as the university increases fees, it feels almost like a bait and switch. I would recommend making as few fee increases as possible.
307. Better wifi would be nice. There are times that I am sitting at the fountain doing homework and can barely get service.
308. Do not go up one fees or tuition during a poverty section. Wait another year or 2 to do this when people get back on their feet. I feel this really will make our school look bad after already going up on fees and changing meal plans. It really it to soon and more students are not able to afford it. Please keep in mind that poverty is very real especially during a pandemic. After talking to many students they feel as I do. WCU is starting to fall into more about money than making students feel welcomed. This is wrong and not what we need right now from our campus. WCU should be making sure student feel they can come back the next semester and afford it. I really find WCU is letting me down every semester when it comes to finically.
309. Each year the tuition and fees increase making college more expensive and less available to an increasing amount of students. The point of the NC Promise was to help more people be able to afford college but the constant increases in prices is making that harder. Also, when I came here as a freshman I was told that parking passes would cost less for the amount of hours I had earned but each year since the prices have gone up. I am currently paying to stay in a dorm room where I can not even use all of the amenities that I am paying for. I understand the kitchens are closed due to Covid but I am still paying more each year due to price increases each year. A lot of the time I can not even do my homework because the WiFi is down which makes online classes hard to do because I can not even access my classes.
310. Fees are already too high. Even with the Promise program, it's very hard for students to afford college. Not only are fees too high, but we are paying fees for services that are not being used due to COVID conditions, online instruction and shortened on campus semesters. For example, we should be refunded the Athletic Fees since no home games were held in Fall 2021
311. Fees during Covid haven't really been worth it
312. I am not supportive of raising out tuition and fees. Considering the fact that we are in the midst of a global pandemic I do think that this is the time to put a further financial strain on students. I understand that the university may be losing money on account of the pandemic but I implore you to understand that we are also struggling in these times, and raising fees will only cause more problems. I understand that the fees do not seem like a big increase but for someone that is already struggling to pay to attend

this university, these increases can be overwhelming. I implore you to think about your students when making these decisions.

313. "I appreciate and am thankful that I attend a very cost efficient school and it has made attending college much more accessible for me and many others, but changing costs in the middle of the year isn't fair to the people attending school completely through loans who will then have to cover the extra costs out of pocket (like me). If there are price increases then I think it would be better to make those over the summer, before people have applied for loans.
314. I also don't think it's fair to charge students more money for utilities that we aren't even allowed to use due to Covid precautions. I also feel that since we are paying, we should get to know what these ""personal costs"" and renovations are and personally I feel that ""personal costs"" sounds a bit sketchy so I think we would all like to know what these ""personal costs"" are. "
315. I don't think prices should rise too much because people come to western because of the low prices. People can't afford to pay so much. My parents are currently paying for both me and brother to attend here and paying back my sisters college loans all while trying to pay for their bills and food and everything else. Tuition here is the only reason that all three of us are able to attend college and get a degree.
316. I feel like it should stay at the same rate. Being that the tuition costs would increase, less students will apply and will eventually lead to a decrease in the graduation rate for currently attending students.
317. I think meal plans need to be evaluated. I do not feel like I got my \$ worth this semester.
318. I will 100% not live on campus if the fees and rooming increases.
319. I wish college wasn't so expensive :(
320. If the same COVID-19 policies are in place during the 2021/2022 the school should lower some of the fees. For example, paying the athletic fee for the Fall 2020 semester is ridiculous considering there are no sporting events are occurring. We should not have to pay fees for activities/resources were are not getting to use due to COVID-19.
321. If you offer any less than you have in previous years, pre-coronavirus, the fees should go down.
322. Isn't there a way to combine dorm, meals and parking into one total. Such as \$6000 for dorm and food or carry the unused balance of meals over to the next semester. You want to attract students and keep college affordable so these options would be beneficial.
323. It's so expensive to live already so raising the prices even by a few dollars, could be the reason some people have to drop out. As an institution, I understand you have to operate and pay your employees. However, the employees shouldn't be profiting off of my dorm room.
324. "Like I said earlier, no student of sound mind is going to want you to raise fees. We're paying a lot of money for our education already and you are doing nothing more than price gouging us while there is nothing we can do. This is the second year (in a row) that you've increased fees. You have betrayed the student body.
325. "

326. Lower fees or allow students to opt out.
327. Lower the cost of parking. I do not think it is fair that I pay \$400 to not even get to park on campus.
328. Most of the fees we are forced to pay have been irrelevant for the 2020-2021 semester because of COVID. It is not fair to force students to pay for things they are not using. It is also not fair to raise on campus housing for no reason. The more students that come, the more money the school is receiving anyways, so logically there is no reason to continue to raise housing each year.
329. none
330. not supportive at all.
331. please don't increase, one of the main reasons I chose this school due to the fact it is an NC promise tuition school and I come from a single-family household and I may have to switch out if the money is too much of an issue with it.
332. Please don't increase.
333. please spare us i rely on financial aid to even go here and fee increases are making this hell
334. pricing should remain the same
335. Stop bleeding us dry. Not everyone is made of money. Actually use the money you are given decently and responsibly and stop raising prices.
336. Stop trying to take more money from us. We do not have the money as college students to be able to afford price increases every year.
337. Students who don't participate in sports should have to pay a sports fee, there are many fees that students shouldn't have to pay
338. The increasing of the fees are unnecessary because I currently see no improvement to many buildings utilities. I am sure there was a fee increase last year and for the students to have been sent home early, I would have expected even more to arrive to a nice/ clean dorm(bathroom, rooms,etc.).
339. The main reason I went here was the cheap tuition increasing fees takes away the main appeal of this school.
340. The only thing that should be raised is the health services stuff for more providers. We shouldn't have to pay so many silly fees like an SGA fee and paying all sorts of other silly things.
341. The pricing at WCU is great.
342. The transportation fee has not changed even though the Cat Tram is operational less this year than in previous years. I think that the Cat Tram should run at a smaller capacity on weekends if the fee does not reflect the change in operation.
343. The tuition and fees should be different for those who are taking online classes only versus in person classes. Especially since we are limited to face to face and we aren't given the opportunity to full access to items/personnel needed to be successful. I for one am having a hard time with online learn and don't feel like I'm really learning all that I could be if I were doing face to face classes.
344. There should be more money of our fees going towards bringing better entertainment to campus like at Bardonia. Campus can be really boring seeing a show helps make it more fun.

345. There's no real advantage to a student that lives on campus or pays for housing with NC Promise. The higher fees across the board as compared to equal size schools, with equal amenities, and even those with larger and more impressive amenities, make it so there are no real savings. Rather than raising fees on students, families, your customers, there needs to be serious reflection on the use of those fees and can they be MANAGED better instead of the easy way of raising prices.
346. They should stay the way they were previously, everytime it goes up it makes it harder for students to go to college and get their degree. They are already expensive enough as it is.
347. They shouldn't increase anymore. It's hard enough getting depressed by all the work plus an increase in tuition.
348. Truthfully, my major qualm is with the dining services and the residential hall payments. Restrictions due to COVID 19, while I fully support them, have cut back on a lot of utilities and services students would normally be able to use without question. I do not agree with raising any prices on these two services if students are not able to fully use them to the extent we pay.
349. Tuition and fees for mostly remote courses taught during COVID-19 should not exceed tuition and fees for in-person on-campus courses taught pre-COVID. For example, for 2020-21 the fee for a freshman meal plan matched (or exceeded) the previous year even though the majority of freshman were on campus many fewer days and some of the meal vendors were not even open for operation. How do you defend charging the same or more when dramatically fewer meals are being served?
350. WCU has offered amazing "deals" on tuition and fees. This school is a great low-cost option that offers just as many, if not more, awesome opportunities to students. I feel like raising any tuition and fees by a lot would greatly impact enrollment in the coming years.
351. We should not have to pay for things that we don't use such as the athletic fee, catran services and the campus recreation center since we are not participating in these activities or using them due to COVID. I feel like these fees should be cut in half at least so we don't feel like we are wasting our money.
352. Why are they being raised every year? We are already paying enough to go to school here and are in massive amounts of debt. Stop taking from the students and get some government help. It is a state school so that's where you should be getting your money anyway.
353. Why do you guys have to raise fees during a epidemic?
354. Yeah, DONT INCREASE IT, JUST STAY WHERE YOU ARE

Planning to Commute Next Year

355. Get rid of athletic fees if no one is going to athletic events. Few students even went before the pandemic. A \$400 fee per semester is a sad joke that goes on to pay athletes who can barely pass their classes.
356. Why are we still being charged for athletic fees? WE HAVE NO SPORTS RIGHT NOW. This is ridiculous!

357. the fees that we are still paying such as the gym fee and other services that are limited and restricted because of covid-19 should be reduced. I realize that is how the school gets a lot of the money because the tuition is so low, however it is still not fair for people like me and a vast majority of students who baely go on campus in wake of the pandemic and no longer have access to services we expected when we first enrolled here.
358. See previous feedback. I feel strongly about the fact that overall fees will be increasing when they should be decreasing. I have professors who are only posting Khan academy videos in lieu of their lectures. I am not receiving the same quality of education, and should not be paying extra for it.
359. you take our input every year, we say we don't support the increases, and then you increase them anyway. at least try and see our input
360. I live off campus and don't use a lot of campus resources. I would charge people on campus for services such as the CRC, CAPS, and others. It's an inconvenience to my bank account to pay for services that I never use. I could use that money for groceries and other important things. I think it should be an opt in or opt out option, because it is a lot of money and it adds up fast.
361. If the school is going to charge fees for health buildings, games, and other miscellaneous items/usages, I would like to be able to participate more on campus without such a huge restriction with COVID ect.
362. No
363. School is already way too expensive. The money already being paid should be plenty to keep this school's running, raising fees will only discourage more students from furthering their education.
364. I think that because of covid the athletics fees should be lowered. There is no reason we should be paying so much for sporting events that aren't even happening.
365. Raise tuition for out of state and foreign and lower tuition for instate and eliminate many fees.
366. N/A
367. N/A
368. Please stop raising the resident hall and parking costs it is unreasonable and unfair.
369. The student-athletes should have to front their own fees, I should not have to pay for anything for them!! That fee is way too much and ridiculous!! Parking is an atrocious amount when there isn't even adequate parking for commuters. I shouldn't have to hike from the outskirts of campus to my class because I'm not allowed to park somewhere. That is ridiculous, make all of it first come first serve.
370. Many of the fees are unnecessary.
371. If you guys are going to start raising your prices each year then you better find ways to provide more funding for the students. This isn't fair for the students that are working hard and trying to graduate on time and because of you guys raising your prices this will just cause more stress and cause more conflicts with graduation. Students will have a harder time completing courses to have a certain amount of credits each year. WCU better provide more funding to those students that can't get money from FASFA.

372. "This is a difficult time to ask for fee increases when folks are stretched thin and uncertainty and instability are still a major financial factor.
373. When on-campus students are moved to online and do not have options to use the resources that their fees have supported, it becomes a loss of valuable income for the students and their parents. "
374. That line by Steve Martin in "The Jerk," except insert 'mountain child.'
375. Part of the NC promise is making it so school is affordable, if the fees are increased every year it will make that affordable schooling not so affordable.
376. public college should be free.
377. We should not be charged for fees of things we can not use. I understand an increase in other fees to make up for the lost money but not raised a crazy amount.
378. Given that the Spring semester is going to be still affected by COVID and the Fall semester was greatly impacted by the virus, tuition and fees should be lowered, full stop. The service that students are paying for cannot and isn't being provided, and demanding the same fees that would be charged for a semester where regular contact and daily life are the norm is dystopian at best.
379. Increasing rates are stupid.
380. Fees are too high at Western Carolina University and should be lowered. WCU advertises as an affordable college because of the \$500 NC promise, but have the money lost made up for in fees that are mandatory for students and parents to pay.
381. Athletic fees should be redistributed to fund programs that all students can benefit from.
382. We currently have practically everything online, and we should not have to pay more for services that we are not receiving.
383. we pay a large athletic fee on suspended athletics
384. Parking passes for commuters should be cheaper especially during times of COVID. We don't come to campus as often as we normally would and the fact that we still have to pay that much is a rip off. Also, the one parking lot that was relatively central for commuters was taken away and given to residents when the old freshman softball lot would have been just fine for them.
385. consider reducing student activity fees and athletic fees if we are online again due to covid
386. Not worth it.
387. Don't charge us for things that are not available for use because of COVID, like sports!
388. Students from lower-income households and families look at Western as one of their only chances for a higher education due to its NC Promise program. If the school increases the price of everything else, it will drive people, students, and families away. It will soon not be any different in price from going to another NC college. These extra fees and charges will HURT STUDENTS IN THE LONG RUN!!!!!!
389. Lower overall fees and charges for campus recreational facility and gym
390. We pay too much already, especially if they are anticipating another semester like this one where we basically teach ourselves.
391. boooo

392. I think students should be able to opt out of certain fees due to lack of usage of what they cover.
393. Defund the football team.
394. Can they lower the fees for sports? The football team and other teams aren't even doing anything and it's unnecessary for us to be paying almost 400\$ per student when it's not even being put to use.
395. do not raise prices especially for those who pay out of pocket like me and also are paying for an apartment. i chose western because they were cheaper than most schools now it will slowly rise up and i do not agree with it. the school is growing so why do we need to raise prices? the more students coming should be able to cover the extra \$15 here and there.
396. You raising the prices defeats the purpose of NC promise. And right now you aren't even giving us the full services we are paying for. It's ridiculous
397. Why increase again...we already increased last year....
398. Stop raising the stupid athletic fees. We pay to watch y'all lose.
399. I live in Hendersonville and have to drive an hour and a half to get to campus. Because of gas and the wear on my car, an increased amount on top of the tuition I pay for school. I know many transfer students that have to do this because they already work in the place that they live and therefor have to commute to campus. Please consider this for transfer students who are already working part or full time, as increasing the tuition might affect them differently.
400. I think we should get retro pay for this semester, first. It's nearly the same price for 1/4 of education. But, I think next year the increases are fine if everything is back to normal. I don't support them as much if next year is like this year.
401. Some fees are okay to raise, but raising tuition by 500\$ in such an unsure and wild time would make the school look greedy and careless for their students. We have no idea how COVID is really going to go next year, or if something crazy happens again! Raising tuition isn't fair to students, and it would definitely make the school less desirable to students looking for cheaper colleges.
402. I do not think there should be an increase in anything especially during these times. Families are having a tough time with money anyways
403. "Certain fees should be optional for off campus/commuter students.
404. We should also not be charged for things we can't safely use thanks to Covid (e.g. the gym)"
405. The parking fees at WCU are astronomical as compared to other larger universities. This is an issue that causes division and distrust among students and Campus PD.
406. Stop trying to raise tuition and fees
407. Due to COVID-19 and the current state of the economy, WCU should continue to fight hard to keep tuition and fees stable. Like all businesses, our nation's academic institutions should be run as efficiently and effectively as possible without compromising their most important asset, knowledge. In my opinion, athletics are (should be) least important as they do not contribute to the student's main mission of receiving a quality education. Cutting back funding in this area would allow universities to operate more efficiently and effectively by focusing on academics and

the student's overall welfare. It is wasteful for students to pay for services that very few if any utilize so that the minority of those who do will benefit. Why offer services where there is little or no demand? This university, like so many others, needs to re-prioritize and center all efforts around academic achievement.

408. Stop inflating prices for no reason

409. There should be fewer sports and game attendance fees if we're going to not be able to go to games and such.

Planning to Take Classes Primarily at Biltmore Park Next Year

410. Everyone pays an athletic fee regardless of whether or not they play sports. We do have a lot of student athletes, but we also have a lot of band members. There should be an athletic band fee to help fund the band's equipment, uniforms, trips, etc. They also bring in more money at football games than the football players.

Planning to Take Classes Online Next Year

411. I think one of the great things that Western has going for it is it's wonderful yet affordable courses. I know in the current climate that it means a lot to students and parents when they know that they can get a great education that doesn't break the bank after they graduate. As a current Active Duty Marine, many of my JR Marines deal with the thought of college loans and debt and I know that this issue will only continue.

412. For a university where I am taking distance learning only, with the NC Promise the fees are fair.

413. I'm graduating and don't care

414. Lower prices

415. No

416. no

417. I hope and pray that the NC Promise tuition rate stays the same for many years to come...

418. The lower tuition and fees are kept, the more record numbers of attendance will be persist.

419. Please don't change it. Anyone already enrolled should be grandfathered in at the current rate.

420. I think the tuition, and Fees are in the right amount.

421. I would like distance education courses to have the option to include the book rental fee and service.

422. The WCU Tuition and Fees prices have given me the opportunity to continue my education. After researching local NC colleges, WCU was such a great option with the prices. I am thankful for the affordable tuition and fees.

423. I think the tuition rate is misleading. You just increased the fees to make up for it. Be transparent. I think less of you as an institution for shady practices. It is difficult enough to plan and budget for school, especially as a non-traditional student. I do not find WCU to be non-traditional student-friendly. Your fees are a joke. I think I pay more in fees than tuition.

- 424. The fees that apply to services that students do not have access to due to Covid-19 circumstances should be waived.
- 425. I think, although I am slated as a residential student, I have only taken online classes the last two semesters, yet I'm charged fees for student athletics which I most definitely don't use. I wish that would be taken into consideration and not charged to on-campus students.
- 426. None.
- 427. NO
- 428. lower thdm
- 429. Great price for the learning experience! Please try and keep these prices consistent.

Graduate Students

Planning to Commute Next Year

- 430. If anything, there should be reallocation of athletic fees to cover increase in residence hall room rates since there were little to none athletic events this semester. Because of this, there is not much sense as to why all students were still required to pay this fee or why we were not required to pay a reduced fee. If the situation looks the same next year, there should be a reallocation of the athletic fees and if there isn't I most definitely see the student body raising this concern, especially with rumors that student athletes have been the least cautious with following COVID-19 protocols.
- 431. "If there are any fees that could be optional (e.g. fitness m center fees), especially for graduate students, that would be massively appreciated during a time when a good amount campus resources aren't able to be used (at least as easily) due to COVID reasons. I understand that you guys are going to great lengths to make those resources available! But as a graduate student, the added steps of reservations or capacity limits or other COVID protocols make it difficult to work in those extra resources into our budget.
- 432. Hope that comment made sense!"
- 433. Its great tuition was reduced making it more affordable, except the fact that literally, everything else went way up in price and I mean everything. So, it looks affordable at first but is now almost worse than before. It's unrealistic to go to school here and be able to afford to stay off-campus and unless you are way ahead of the crowd, one will not get on-campus housing. Working a full-time job (which is almost necessary here, unless mom and dad are helping a ton) while attending school is not realistic, and if done schoolwork and grades will suffer. The sole purpose of anyone attending college that wants to be successful is to get schoolwork done, receive good grades, and graduate; not worry about how they are going to survive.
- 434. "Lets take a look at all of your fees:
- 435. Campus Security Fee
- 436. Brown Hall Debt Service Fee
- 437. Health Services Fee
- 438. Records & Enrollment Mngmt Fee
- 439. Sustainability Fee
- 440. Education & Technology Fee

- 441. Student Activity Fee
- 442. Dining Facility Debt Serv Fee
- 443. Transportation Fee
- 444. Assn. of Student Governmnt Fee
- 445. UC Debt Service Fee
- 446. Athletic Facility Fee
- 447. Athletic Fee
- 448. SRC Debt Service Fee
- 449. These fees represented around \$2000 over the cost of actual tuition. It begs the question- what does tuition pay for? I believe that separating these ""fees"" from ""tuition"" creates unnecessary confusion over the costs of a semester. I also want to mention that many of these fees go to services that students are unable to access during this particular school year and believe that students should not be paying for services they will possibly never benefit from. "
- 450. N/A
- 451. Please stop raising them. Colleges already make it difficult to work enough to pay for school and have time for school if you're paying full price like me.
- 452. We should get our athletics fee back from this semester since no sports are being played. Also grad students should be given parking with faculty and staff- we work for the university (actually paid by them) without the health/other benefits in exchange for the experience that comes with it and our education. Which is great, but we still have bills, pets and maybe even young kids to take care of, so any extra money is useful. We pay just as much as undergrads and have to park in commuter lots. It takes away from the time we can spend working and studying when we have to spend an hour everyday walking to campus from the commuter lots or waiting for cattran, which isn't very reliable.
- 453. Would like to have access to a detailed fee breakdown to show where all of the "other" tuition expenses are going

Planning to Take Classes Primarily at Biltmore Park Next Year

- 454. BP students do not have enough access to services to justify paying these campus fees. Please separate BP students' fee structure to allow for affordable access to higher education for working and struggling grad students.
- 455. I understand that each year tuition and fees go up. I'm sure this wouldn't be possible but it would be nice if tuition and fees could be fixed for returning students and only go up for incoming students.
- 456. Please read my former statement on the first question.
- 457. Students taking classes at Biltmore Park should not be charged residential fees, as most students cannot access the services for which they are being charged. Also, broadly speaking, graduate students need not be charged for fees such as "Athletic" (equaling \$391 for Fall 2020) and "Athletic Facility Fee" (equaling \$48 for Fall 2020), to afford undergraduate students the opportunity to pursue sports. This business model of charging all students the same fees is not sustainable for higher education, especially when students cannot access the services that they are paying for,

regardless of whether there is a pandemic. If the airlines pivoted to the Ã la carte system, so too should higher education.

458. The total amount a graduate student is allowed to take out in loans (from FAFSA and private loans) is very low relative to other graduate programs. While the tuition is lower at WCU, the cost of living (for students in Asheville) is not accurately represented in the allowance. This needs to be addressed because it is a big stressor.
459. WCU tuition is the best deal I can find on graduate studies and I am very grateful for the in-state tuition price. I believe, however, due to the Coronavirus and the shift to online learning for all classes that tuition should be drastically discounted. In addition to a different learning environment this reduction would be sensitive to the economic difficulties most students and families are currently facing. Students should be rewarded for choosing to attend school during this time, not penalized.

Planning to Take Classes Online

460. Distance learning / online only students should be charged at a in state tuition rate. There is not need for the extra tuition charge if the class is online only regardless of in state or out of state. Most other universities charge in state rate for out of state distance learning.
461. If there are less people at school, then tuition should be reduced.
462. N/a

Are there additional services WCU should consider offering for a fee or charge?

Undergraduate Students

Planning to Live in a Residence Hall Next Year

463. Bike rentals could be a very cool option.
464. Charge a fee to keep count of all your fees and charges. You charge us enough that it must be hard to keep track of all of them.
465. Give us more parking
466. I am already paying enough service fees that I do not even get to use, such as the athletics fee, I do not need to waste more of my money on fees for things that I have nothing to do with and will never be able to use.
467. "I am an education major and would LOVE to have the option to have the costs of the tests I have to take for my major included in semester payment. It is stressful to have the costs of these tests pop up on you and have to pull together and additional few hundreds of dollars to pay for the test.
468. I would like to see there be an option where if i have to take the praxis, Pearson, or any other test for my major paid for through my semester fees. even if we were able to have a car or something at the bookstore that we can use our financial aid the few week or so to get a type of voucher that we can pay for the tests with our financial aid.
- "
469. I am taking out 12k in private loans. Please consider this.

470. I think it would be cool to add an additional CatTran that you can pay for that will be faster. Sometimes I wait 10-20 minutes on a CatTran and it takes 20 minutes to get where I need to go.
471. In other words the prices are fine...instead of taking more money out of the pockets who are trying to get an education to the point they cant afford it... leave it im pretty sure yall have been seeing the comments from all the students and we're tired of saying the same thing...
472. Instead of selling numerous parking passes and having students fight for spots, I would recommend placing numbers to the spots and have parking passes be for an assigned spot on a first come, first served basis. This would cause less issues overall with parking operations, as well as the issue of having more vehicles than spots available.
473. It would be great if the campus didn't shut down on the weekends.
474. no
475. No
476. No
477. No, get rid of fees please...not everyone goes to the musicals so there is no reason for them to pay. There are others who don't go to sporting events, and it makes no sense for them to pay.
478. No.
479. No.
480. No.
481. No. We pay enough as is.
482. none
483. NOOOOOOOOOOOOOOOOO why would anyone encourage you to charge us more?
484. There are no additional services that should be provided at this time.
485. There should be an internet fee for better coverage across campus. As many classes continue to be primarily a hybrid online, more students will be using the internet; leaving it destined to crash at times. There should also be a cell tower fee so more cell towers can be placed around campus. Many students who live in Buchanon, Harrill and Allen halls cannot make a phone call in their dorm; making them walk across campus to get some signal. These two fees would be really convenient.
486. too many underlying fees already.
487. WCU fees are out of control. I feel that fees are a low profile effort to increase revenue for WCU.
488. You already charge for almost everything so no.

Planning to Commute Next Year

489. Consider dropping fees. This is my most expensive semester and I go to school one day a week. I think that's stupid.
490. Drop fees especially cafeteria rates.
491. Food delivery services
492. Food. So many students complain about poor and bland food. Sometimes, food at Brown dining hall is okay, but the food at the cafe is usually not worth it for the price that students have to pay each semester for meal plans. The poor food is the reason

- why myself and many of my friends living off campus decided not to get a meal plan anymore. They're overpriced for the poor food that is offered.
493. give us back the money for athletics fee, no sports during the fall and yet you guys are still taking our money.
 494. I don't believe that you should charge commuters a fee that is based on on-campus living. The service charges for the dining is absurd. The fact that it is over \$100 between all of your dining areas when I simply cannot use them due to health issues is crazy.
 495. I think a lot of fees that commuters have to pay should not be required, like stuff with athletics and like the CRC building, because most commuters don't use it
 496. I think it would be beneficial to have a set fee per semester for printing on campus as this would benefit a number of students. Not everyone can afford to pay per page to print whenever they need to and the cost of ink for personal printers can become a burden for classes that require lots of printing. Not every student would use the printers daily so the cost shouldn't be a major issue.
 497. I think the university bleeds us dry enough. Reduce the bloat that is western and make higher education more affordable. That begins with housing and the mandatory, disgusting, meal plans that on-campus students have to purchase.
 498. Improve parking.
 499. N/A
 500. N/A
 501. No
 502. No
 503. No
 504. NO
 505. No, but I would be very happy if we could spend the money from parking passes to come up with some solutions to the current parking situation. Commuters pay hundreds of dollars for the privilege of parking 15 minutes from our classes. Why can we not delegate more space to commuters or throw some money towards adding parking spaces? The new sign is cute, and I love the new building, but parking spaces is the way to my heart.
 506. No.
 507. Nope
 508. Parking permit costs should be chopped in half! I still have to park across campus because there aren't any spaces nearby or the parking lots have to be emptied by 1 a.m. It is utterly ridiculous to pay \$400 for shitty parking! There are no campus activities going on now so the parking permits should either be cheaper or those lots should be open!!!!!!
 509. Since we do not know about what next semester or year looks like I want to propose the idea of adding more Eno stations. I love being out in the open nature while being socially distanced. The outside classroom tables are a great addition but I would prefer to be in a more relaxed setting when trying to study and hang with friends. Also, has the current Eno station been taken care of? On many occasions I go out there to study and the outlets don't work.

- 510. Stop increasing fees please
- 511. The ability to use the codes to Connect with our Accounting and possibly other books. I used Cengage at CCCC and had a FAR better understanding of how to do the math associated with my chapters and test!
- 512. "The meal plans are a bit of a rip off. A \$7-\$9 meal swipe shouldn't be considered equivalent to a \$5 drink at starbucks, or a low vegetarian/vegan optioned dining hall.
- 513. "
- 514. Theatre shows should be included like sports tickets
- 515. This question is unnecessary. Who likes to pay money?
- 516. you want us to give you ideas for how to take more money? Cool

Planning to Take Classes Online Next Year

- 517. Free tuition would be even better
- 518. I believe that services we don't use, should be refunded. For instance, the gym... why are we paying for things not everyone uses???
- 519. I can't think of any
- 520. Make better distant learning classes. Invest in online platforms. Is the writing not on the wall?
- 521. N/A
- 522. No
- 523. No
- 524. No
- 525. No
- 526. NO
- 527. No. Hear me out, maybe our education shouldn't be a giant market scheme for profit. I understand that teachers have to make money and there does need to be some monetary substantiation however, pretty sure there is a mismatch of profit to education. I promise you the quality of the education I and my fellow students are receiving does not change if you raise the price. The only thing that changes is the ability of those who are lower income to be able to afford higher education.
- 528. None that I can think of
- 529. None that I can think of at the moment.
- 530. not sure
- 531. Online proctored exams would be great for online/distance education students.

Graduate Students

Planning to Commute Next Year

- 532. ALLOW STUDENTS TO OPT OUT OF ANY FEES THEY DON'T WANT TO PAY. IT IS RIDICULOUS TO REQUIRE ME TO PAY FOR SERVICES I DON'T USE NOR INTEND TO USE.
- 533. N/A
- 534. No, the school should stop finding more fees to add. Does anyone even read these things?
- 535. What if there was a shuttle service/carpool service from asheville/waynesville/sylva/campus? I would pay an extra fee for that' wait no, I'm already paying a transportation fee. Use that money.

536. you should not be charging grad students for student fees that we arent a part of

Planning to Take Classes Primarily at Biltmore Park Next Year

537. Counseling at BP! A YMCA membership would be fantastic since it's across the street.

538. Daycare

539. Programs supporting local homeownership such as matching down payments or savings accounts would support students serving the area they learn in. Food/grocery vouchers or money for local farmers markets would support health and local agriculture. Additional financial aid and scholarship programs for students of color, LGBTQIA+, disabled students to support equity and inclusion.

Planning to Take Classes Online Next Year

540. Distance learning / online only students should be charged at a in state tuition rate. There is not need for the extra tuition charge if the class is online only regardless of in state or out of state. Most other universities charge in state rate for out of state distance learning.

541. Having all of the other campus associated fees for degrees that are only offered online is a bit much.

542. I do not use the facilities at school because I am a distance learner. I think tuition is high enough and it should service well all the amenities a university needs to educate students. A library is a foremost place for those students who need a place to study. school fees should already cover that service but do not increase any other costs, please. School should be free.

543. N/a