

# Managing Conflict: How to Disagree and Still Get Along



Thursday, February 16, 2011

The Library of the NC Arboretum, Asheville, NC

9:00 a.m. to 4:30 p.m.

Elected officials frequently deal with challenging, contentious issues at board meetings and in other public and private settings. Clashes among members of a board, or with people in the audience, can limit productive discussion and decision-making. It is critical to know when to compromise and when to agree.

## WHO SHOULD ATTEND?

- City council members and mayors
- County commissioners
- School board members

## WHY SHOULD YOU ATTEND?

- Gain tools for addressing “personality clashes”
- Build your skills to move a situation from a win-lose impasse to recognition of common interests and values
- Learn to avoid or break out of repetitive, escalating patterns of conflict.

**CONFIDENTIAL SETTING:** Views and information about sensitive situations will be kept confidential to assure a safe and candid environment. There is an expectation of confidentiality within the program; participants' specific situations will not be shared outside the workshop.

*Please note: The course is limited to 20 participants.*

The workshop, led by School of Government faculty John Stephens, is sponsored by the Local Government Training Program, Department of Political Science and Public Affairs, Western Carolina University. For additional information, contact Vickey Wade at [vwade@wcu.edu](mailto:vwade@wcu.edu).

A registration fee of \$50 covers the cost of breaks, lunch and materials. To register, please complete the form below and return it with your check (made payable to Western Carolina University or WCU.) Registration ends Friday, February 10 (or when the class is full).

*Also note: Only email confirmations will be sent, along with directions to the meeting site.*

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## 2012 Managing Conflict: How to Disagree and Still Get Along

Name \_\_\_\_\_ Title: \_\_\_\_\_

Unit of Gov't: \_\_\_\_\_ County: \_\_\_\_\_

Address: \_\_\_\_\_

City & Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### Return this registration form and payment to:

Local Government Training Program, 345 Stillwell Bldg, WCU, Cullowhee, NC 28723