Frequently Asked Questions  
Summer Institute (IRC)

1. **What sort of weather should I expect?** The days are usually in the mid 80s and the nights are usually in the mid 60s.

2. **What sort of clothing will I need?** You will need to wear comfortable clothing and shoes to class. You will be moving around and working in groups. You will need a business casual or “church” type clothing for the reception/banquet on Monday and Friday night. You will need a light jacket because nights can be a little cool.

3. **Will I be able to buy things?** There are some unique shops about 15 minutes away from campus. We will be able to take you to those shops one of the afternoons. There are no large department stores nearby except Walmart. You will be going to Asheville, NC on a field trip and there will be some time for purchases there.

4. **Will I need money?** Meals and transportation are provided. Of course, you will need any money that you want to use for your personal purchases.

5. **Can I call home?** There are phones available on campus and in our office. You will need a calling card. Verizon is the primary cell phone carrier in this area. If you have another cell carrier, you will want to update roaming when you arrive.

6. **Will I have access to the Internet?** There are public access terminals in the library and in the University Center. There is internet access in Madison with an Ethernet cable. There is wireless in lobby. The wireless guest username is conted and the password is $ContEd.

7. **How will I get to Western Carolina University from the airport?** A Western Carolina University representative will meet you at the airport. You may have a short wait for the next group of students to arrive. Usually this is about 60 minutes at the most. The representative will have a sign with Western Carolina University on it and will be standing where you exit the secure area of the airport. Check out the WCU sign on our webpage.

8. **What if I don’t see the Western Carolina University Representative?** Go to Ground Transportation in the airport and ask them to call Dr. Susan Fouts 828-421-2879.

9. **How long will it take us to get from the Asheville Airport to Western Carolina University?** From the Asheville Airport to Western Carolina University is about 1 hour.

10. **What problems have people attending IRC experienced in the past?**
    a. Late arrival of luggage. We recommend that you carry on a change of clothing that you can use for the Monday class.
    b. Many students decide not to call their families if they arrive late on Sunday. We start early on Monday morning with a full day. Make sure that your family understands that you may not be able to call them until late Monday afternoon our time.
    c. Western Carolina University begins picking up people at the airport on Sunday. If you are arriving on Saturday and providing your own hotel near the airport, we will
pick you up there. We will need to know your location and will expect to pick you up on our first airport run, which is usually around noon.

11. **What should I do if I encounter problems?** Contact Dr. Fouts at 828-421-2879. You can go to ground transportation at the Asheville Airport and they will call us for you. If we have your complete itinerary we can check your connecting flights to see when you will be arriving. If not, we will have to depend on the airlines to give us information. Also notify the airline to let Western Carolina University access to your flight changes IF you have one. Dr. Fouts will be checking her email all day on your Sunday arrival, so email, call or text her if you have problems.

12. **Will I have free time?** The sessions are fast-paced and high energy. There is a schedule of events and you will have some free time…but not much. Check the schedule.

13. **How will I get back to the airport?** We will get your flight schedule on Monday and provide you with a list of airport runs for Saturday morning June 28\textsuperscript{th}. Because you have an international flight AND it is the start of the US Independence Day celebrations for many people, we will have you at the airport 2 hours before your flight leaves Asheville.

14. **What other schools will be at the Institute?** You will have a list of participants and their schools in your packet upon arrival.