

Western Carolina University

Division of Student Affairs Program Assessment Report 2007-2008

Program/Department Name: University Health Center Women's Health Education Survey's	Department Contact Name and Title: Ami Williams, CMA	Phone Number: 2935	Email Address: amiwilliams@email.wcu.edu
Date Submitted:	Other Partners Involved in Activity (e.g., faculty, staff, alumni, other departments, community, etc).		

Department Mission Statement (include date of last revision):

The primary mission of the Western Carolina University Health Center is to provide uncomplicated access to quality health care provided by compassionate staff who is dedicated to making health care accessible and affordable for students. To promote personal, social and intellectual development and well-being that meet the health needs for a diverse campus community through ethically sound practice, confidentiality, and integrity. Our purpose is directed toward enhancing the student's educational experience by modifying or removing healthcare barriers to learning, promoting optimal wellness, and enabling individuals to make informed decisions about health related concerns. We strive to empower students to be self-directed and well-informed consumers of health care services.

Intended Outcome:	Assessment Method(s)	Assessment Results	Improvements Based on Results	Timeline for Implementation	Resources Needed
State the outcome as reflected in your 2007-2008 Assessment Plan. This survey assesses learning outcomes related to education about vital women's health matters such as reproductive choices, STI's, breast exams, and the impact of substance use on sexual decision making.	Please summarize the methods used to assess the corresponding outcome. Attach copies of any instruments used, including copies of surveys, list of questions, or rubrics. The survey will help the HC in improving the content, teaching methods, and learning outcomes of the class.	Please include a summary of the findings and interpretation of these results. The health education surveys indicated patients were being well informed	Please describe your plans for specific use of assessment results and key changes made. Continue to use the surveys as a building block for the health education class and to make sure that we are continually educating the student population about these important health choices.	If no specific date indicated, please estimate a semester and year. Spring 08- See an increased increase in the satisfaction of the health ed class	What resources are needed for implementation of these improvements? NA