

ATLAS.ti ROLLOUT

The **Coulter Faculty Center** is please to provide technical support for **Atlas.ti, our WCU qualitative software package**. Sue Grider will be the contact. Her role will be installing and providing training and support in how to use the software. She is unable to run data for faculty.

Where can Atlas.ti Be Installed?

Atlas.ti can be installed on any Western Carolina University owned computer. This means that any faculty, staff, WCU lab computer, WCU electronic classroom computer can have the software installed on it. This software cannot be installed on personally owned computers, as this will break our license agreement.

How Can I Get Atlas.ti?

Clients should call the IT Services Help Desk at 7487 and request that the software be installed on their computer. This request will be input into the Cherwell tracking system and Sue Grider will receive notification of your request. If something should happen to Sue where she cannot assist you, your request will be elevated to Anna McFadden and she will assign a staff member to assist you.

Can Atlas.ti be installed on a Macintosh computer?

Atlas.ti is Windows based software. If you have a Macintosh that only runs the Macintosh operating system, you will not be able to run the software from that computer. If your Macintosh has the ability to run a Windows operating system (XP or Vista), the Atlas.ti client software can be installed on the computer.

Can we run Atlas.ti at UNCA?

Currently, we cannot run the Atlas.ti software from WCU at UNCA. The ability to “punch a hole” in the UNCA firewall for WCU software to run has been difficult to acquire. Discussions to obtain this access will continue for our benefit. We are in the process of purchasing a standalone license for a single laptop in the Asheville office. This will be available for faculty or students. See Patsy Miller.

How will we keep track of our five (5) licenses?

We are going to use SofTrack to keep track of our five (5) licenses. The SofTrack software will allow the five (5) licenses to be used concurrently from anywhere on campus. If someone does not use their software for more than 60 minutes, the client will get three warnings that he/she will be logged off the system to free up the licenses.

Can I use the Atlas.ti software from home?

Currently, the Atlas.ti software cannot be used from home. The SofTrack metering software will not allow this to take place. If a user needs a license for a conference or presentation that is away from campus, we can loan a stand-alone license to that individual for three (3) days. During that three day period, the number of concurrent licenses available for on-campus use will decrease to four (4). When the individual returns to campus, the software will be uninstalled from their computer and the number of concurrent licenses for on-campus use will be reset to five (5).

Will graduate and doctoral students have access to the software?

We will have the client installed in the open access student labs for the graduate and doctoral students to use when they are on campus. We are working to purchase one license to be installed and available on a laptop in the Asheville Office. We can also provide graduate and doctoral students the option of purchasing the software and being able to run it from their personal computers. The cost of purchasing a student license is substantially less than an educational license (\$140.00). There is also a free trial version that may be suitable for some smaller projects and can be downloaded from the Atlas.ti web site (<http://www.atlasti.com/demo.html>).