

2011 Local Government Training Survey Results

I. From the categories below, select the SOG programs you would like offered in the Western region

Note: Respondents could select more than one topic under each category.

1. Budget, Finance and Accounting Program:	Number	Percent
1. Financial Condition Analysis in Local Governme	19	26%
2. Best Practices in LG Capital Planning, Finance & Budgetin	30	41%
3. Governmental Accounting and Financial Reportin	23	32%
4. Others*	1	1%
Total	73	100%
<i>* Local Government Finance</i>		
2. Community and Economic Developmen		
2. Essentials of Economic Development: Strategies & Tool:	29	53%
3. Development Finance for NC Local Government	26	47%
4. Others*	0	0%
Total	55	100%
3. Elected Officials Programs		
1. Essentials of Municipal Governmer	26	13%
2. Building Your Governing Team: Board Roles and Responsibiliti	24	12%
3. Strategic Planning and Capital Budgetin	14	7%
4. Suggested Rules of Procedure for Small Governing Board	18	9%
5. Ethics for Local Government Official	15	8%
6. Manager Evaluation and Board Self-Assessmen	11	6%
7. New Mayors Orientatior	10	5%
8. Managing Conflicts: How to Disagree and Still Work Togethe	27	14%
9. Resolving Public Dispute:	16	8%
10. Regional Leadershop	9	5%
11. Open Meetings, Public Records	26	13%
12. Other*	0	0%
Total	196	100%
4. Environmental Managemen		
1. Hot Topics in Water Finance and Governanc	14	22%
2. Financing and Implementing Environmental Intiativ	23	35%
3. CIP, Budgeting, and Asset Mgt for W & WW System	28	43%
4. Other*	0	0%
Total	65	100%
5. Health and Social Services		
1. Training for Social Services Board Member	9	20%
2. Medical Confidentiality	11	24%
3. Animal Control Law	25	56%
4. Other*	0	0%
Total	45	100%
6. Information Technology		
1. Budget for Information Technology	16	17%
2. Emerging Technology Trends and Best Practice	28	30%
3. Security: Physical and Logistical Preventive Measure	18	19%
4. Electronic Public Records and Electronic Discover	31	33%
5. Other*	0	0%
Total	93	100%
7. Management, Administration, and Personne		
1. Public Employment Law Updat	24	10%
2. Public Executive Leadership Academy	17	7%
3. Effective Supervisory Management Program	26	11%
4. Program Evaluation for Local Government	16	7%
5. Maximizing Non Profit/Local Government Resource	11	5%
6. Emerging Leaders: Your Role and Impact as Leade	17	7%
7. Resolving Public Disputes I: Situation Assessment and Negotiation	18	8%
8. Resolving Public Disputes II: Collaboration and Tools for Handling	15	6%
9. Resolving Public Disputes III: Managing High Emotions in Conten	15	6%
10. Building Your Personal Leadership	17	7%
11. Public Records Law	29	13%
12. Performance Measurement in Local Governmer	26	11%
Total	231	100%
8. Planning and Land Use		
1. Land Subdivision Worksho	19	18%
2. Board of Adjustment Worksho	34	33%
3. Zoning Worksho	20	19%
4. Planning Board Worksho	30	29%
5. Others*	0	0%
Total	103	100%
9. Property Tax Assessment and Administratior		
1. Fundamentals of Property Tax Listing and Assessin	13	28%
2. Property Tax Collection Essential:	24	52%
3. Fundamentals of Real Property Appraisa	9	20%
Total	46	100%
10. Purchasing and Contracts		
1. Local Government Purchasin	35	59%
2. Contracting for Construction and Design Service	24	41%
3. Other*	0	0%
Total	59	100%

II. From the categories below, select additional workshops that would benefit you/your staff in the next year

	Number	Percent
1. Management		
1. Public Debt and Financing Strategie	26	26%
2. Gauging Public Opinior	21	21%
3. Linking Performance Measures and Citizen Satisfactio	27	27%
4. Succession Planning	27	27%
Total	101	100%
2. Communicatior		
1. Grant Proposal Writing	27	27%
2. Group Facilitator	19	19%
3. Grants Managemen	21	21%
4. Communicating with Citizens: Strategies & New Technolog	34	34%
Total	101	100%
3. Environment		
1. Air Quality in WNC	7	8%
2. Water Resource Issues	28	30%
3. Managing Growth and Developmen	31	34%
4. Stormwater and Watershed Financ	26	28%
Total	92	100%
4. Development		
1. Expanding Community Housing Option	17	19%
2. Planning for an Aging Populatio	26	30%
3. Community-based Developmen	27	31%
4. Engaging a Broad Cross-section of Citizen	18	20%
Total	88	100%

III. Survey Response Rate: 28%

IV. Respondent Information

1. Current Positior		
1. Elected/Appointed Official	4	9%
2. Manager/Administrator/Asst. Manage	24	52%
3. Department Head/Director/Supervisor	10	22%
4. Clerk/Deputy Clerk	3	7%
5. Department/Organization Staff	5	11%
6. Other (please specify):	0	0%
Total	46	100%
2. Unit/Jurisdiction		
1. Municipality	31	67%
2. County	10	22%
3. Regional Entity	5	11%
Total	46	100%
3. Training Location Preference		
1. Western North Carolina	44	92%
2. School of Government, UNC-Chapel Hil	1	2%
3. Either location (no preference)	3	6%
Total	48	100%

V. Additional Comments:

1. *I would like to see some classes or seminars developed that explore how to set priorities for law enforcement services. There is very little training or instruction on best practices for the interaction between the manager's office and the police department. For that matter, there is very little instruction on best practices for interaction between the manager, elected body, and the police agency.*
2. *We thoroughly enjoy having workshops at the Montreat Conference Center in Montreat, NC. Thanks.*
3. *In this era of tightening budgets, it is even more imperative that more courses be offered in WNC, to lower travel and training costs.*
4. *Strategic business planning, LEED training, code enforcement.*
5. *Great line up of clases this past year. Diverse audience makes for interesting classes.*
6. *The City of Claremont would like to host a workshop either here at City Hall or at the Fire Department for this area if needed.*
7. *Going to classes at the SOG at UNC-Chapel Hill is not always feasible for small town employees. My municipality can't afford for me to travel to Chapel Hill for the classes that I would like to take, so each year I am forced to narrow by education choices. Also I work in an office where I wear many hats, so arranging for time off is sometimes a challenge. If classes were closer, it would definitely benefit Western North Carolina local government employees.*

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