Who is eligible to use Health Services?

All students who pay the student health fee are eligible for services regardless of whether they have private insurance or are enrolled in the UNC sponsored student health plan, Student Blue Health Insurance. Students may visit Health Services as often as need throughout the semester.

Who provides medical care?

Medical Providers
- 3 full time MDs
- 2 full time Nurse Practitioners
- Over 85+ years of medical knowledge between the 5 providers; Family Medicine, Internal Medicine, Trauma, Gynecology, Pediatrics backgrounds

Nursing
- 5 RNs
- 2 Medical Assistants
- Triage expertise; Physician office, Emergency Department, Hospital training and experience

Clinical Support
- Medical Laboratory Technologist
- Registered Dietitian

When can patients be seen?

Health Services is open Monday – Friday 8 am – 5 pm. Health Services is closed when the university is closed for business.

- What if there is an emergency?
  - WCU has 24x7 campus Basic Life Support EMS ambulance service that responds to 911 calls on campus.
  - Harris Regional Hospital EMS provides Advanced Life Support when needed.
- How do student access health care after hours?
  - For illness or injury that cannot wait until Health Services is open, local medical care is available at:
    - Harris Regional Hospital Urgent Care
      (located 4 miles away in the Wal Mart shopping plaza)
    - Harris Regional Hospital Emergency Department
      (located 7 miles away on Route 23)
  - In an emergency, student can call 828.227.8911 for WCU EMS to be dispatched.

What services are available?

General Clinic Office Visits
- Well/Scheduled Appointments
- Medication Management Appts
- Sick/Walk-In Visits
- Nurse Triage/Nurse Visits
- Non-Invasive Surgical Procedures
- IV Therapy Services

Women’s Clinic Office Visits
- Annual Physicals
- Contraceptive Counseling
- Colposcopy Procedures

Injection Clinic
- Immunotherapy (Allergy) Serums
- Vaccines and Immunizations
- Therapeutic Injectable Medications

Laboratory Services
- In-House Hematology
- On-site Rapid Diagnostics
- Sickle Cell Screening
- Collection site for reference testing
- Labs ordered by outside providers and results returned to ordering provider

Pharmacy Services
- In-House prescription dispensing
- Over the counter retail sales
- Transfer of current prescriptions

Nutritional Services
- Medical Nutritional Needs
- Weight Management
- Dietary & Diabetic Counseling
- Disordered Eating
How do students schedule an appointment?

Students have three ways to access health care at Health Services:

- Students can call 828.227.7640
- Students can visit us online via CatHealth.wcu.edu
- Students can also walk in during normal business hours to be seen by a medical provider.

Why are there immunization requirements?

North Carolina general statute requires that anyone entering college to present a certificate of immunization/vaccination that documents their compliance with all required immunizations, including vaccine dates along with name and address of administering location/staff.

Immunizations can be emailed (HSImmunizations@wcu.edu) or faxed (828.227.7801) to Health Services or mailed to Health Services, WCU, 1 Bird Lane, Cullowhee, NC 28723.

How are students charged for their visit?

Services covered in full by the student health fee:

- Office visits
- Allergy injections
- Campus EMS services (including any transportation)

Services that are billed at the time of service:

- Laboratory testing
- Prescription drugs
- Over the counter medication
- Certain medical supplies (ex: crutches)
- Procedures (IV therapy, Brace application, Suture repairs)

What information do students need before an appointment with Health Services?

Students should know their medical history including any current or past health conditions, medical history of immediate family, allergies, and current medications and dosages.

Why is health insurance mandatory?

UNC System Schools are required to ensure that students enrolled in any in a degree seeking program with six or more credit hours in the semester must provide proof of health insurance coverage or be mandatorily enrolled in the UNC sponsored student health plan.

- Waiver deadline is September 10, 2015.
- For more information, studenthealthins.wcu.edu