



Base Camp Cancellation Policy

If the trip/event is cancelled by Base Camp Staff due to insufficient registration, unsafe conditions, or weather-related circumstances, patrons will have the option to receive a full refund or obtain credit towards a future outing. Patrons must contact Base Camp via email with the option they are choosing within 14 days of the trip cancellation, or they will forfeit the cost of the trip. If cancellation is made on the part of the patron, more than seven days before the trip/event date for full and half days, more than two weeks before the trip/event date for overnight trips/events and more than one month before the trip/event date for trips/events three days or longer, a full refund will be given. Regardless of when you register, no refunds will be given, unless there are special circumstances. Cancellations must be made in writing via email Monday-Friday between the hours of 8am-5pm.